

Public Document Pack



POLICE, FIRE & RESCUE AND SAFER COMMUNITIES BOARD FRIDAY, 10 FEBRUARY, 2017

A MEETING of the POLICE, FIRE & RESCUE AND SAFER COMMUNITIES BOARD will be held in the COUNCIL CHAMBER, COUNCIL HQ, NEWTOWN ST BOSWELLS on FRIDAY, 10 FEBRUARY, 2017 at 9.30 AM

J. J. WILKINSON,
Clerk to the Council,

3 February 2017

| BUSINESS | | |
|-----------------|--|---------|
| 1. | Apologies for Absence | |
| 2. | Order of Business | |
| 3. | Declarations of Interest | |
| 4. | Minute (Pages 1 - 6) Consider Minute of Meeting held on 11 November 2016. (Copy attached.) | 10 mins |
| 5. | Annual Review of Policing 2016/17 (Pages 7 - 10) Letter from Scottish Policy Authority relating to the Annual Review of Policing 2016/17 together with the proposed response. (Copy attached.) | 5 mins |
| 6. | Consultation on HMICS Scrutiny Plan 2016 - 17 (Pages 11 - 24) Consider letter from Mr Derek Penman QPM, HM Inspector of Constabulary. (Copy attached.) | 10 mins |
| 7. | Progress Reports / Updates on Service Matters Consider progress reports and updates from:- | |
| | (a) Police Chief Superintendent Ivor Marshall. (Copy attached.) (Pages 25 - 42) | 20 mins |
| | (b) Fire & Rescue - LSO David Farries. (Copy attached.) (Pages 43 - 64) | 20 mins |
| | (c) Safer Communities - Safer Communities and Community Justice Manager - Graham Jones. (Copy attached.) (Pages 65 - 102) | 20 mins |
| 8. | Presentation on Community Justice - Safer Communities and Community Justice Manager - Graham Jones | 30 mins |

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| | | |
| 9. | Any Other Items Previously Circulated. | |
| 10. | Any Other Items which the Chairman Decides are Urgent | |
| 11. | Dates of Future Meetings | |

NOTES

1. **Timings given above are only indicative and not intended to inhibit Members' discussions.**
2. **Members are reminded that, if they have a pecuniary or non-pecuniary interest in any item of business coming before the meeting, that interest should be declared prior to commencement of discussion on that item. Such declaration will be recorded in the Minute of the meeting.**

Membership of Committee:- Councillors D. Moffat (Chairman), S. Aitchison, B. Herd, A. Nicol. R. Stewart, G. Turnbull, Vacancy.
D Steele NHS Borders, J. Mulloy, Scottish Borders Housing Network; F. Young, Lothian & Borders Community Justice Authority; G. Higgs, Voluntary Sector; H. Waltl, Business Sector.

Please direct any enquiries to Kathleen Mason 01835 826772
Email kmason@scotborders.gov.uk

SCOTTISH BORDERS COUNCIL
POLICE, FIRE & RESCUE AND SAFER COMMUNITIES BOARD

MINUTE of MEETING of the POLICE, FIRE & RESCUE AND SAFER COMMUNITIES BOARD held in Council Headquarters, Newtown St. Boswells on Friday 11 November 2016 at 9.30am.

Present: Councillors D. Moffat (Chairman), B. Herd, A. Nicol, G. Turnbull. Mr G. Higgs, Voluntary Sector, Dr D. Steele, NHS Borders

Apologies: Councillor S. Aitchison, Chief Superintendent I. Marshall, Ms J. Mulloy, SBHA, Ms F. Young, CJA.

Absent: Councillor R. Stewart, Mr H. Walth, Business Sector.

In Attendance: Superintendent A. Clark, Chief Inspector A. McLean, Police Scotland, David Farries, LSO, Scottish Fire & Rescue Service, Group Manager A. Girrity, Scottish Fire & Rescue Service, Group Manager S. Gourlay, Scottish Fire & Rescue Service, Ms F. Millar, Scottish Police Authority, Mr D. Scott, Senior Policy Adviser, SBC, Ms S. Smith, Communities & Partnership Manager, SBC, Mr G. Jones, Safer Communities and Community Justice Manager, SBC, K. Mason, Democratic Services Officer, SBC.

1. **CHAIRMAN'S REMARKS**

The Chairman welcomed Fiona Millar from the Scottish Policy Authority and Graham Jones, Safer Communities and Community Justice Manager to their first meeting of the Board.

2. **MINUTE**

There had been circulated copies of the Minute of the meeting held on 16 September 2016.

DECISION

APPROVED the Minute.

3. **MATTERS ARISING**

(a) With reference to paragraph 3(b) of the Minute, Superintendent Clark advised he was not yet in a position to give accurate figures relating to statistical information on the number of Police complaints which were upheld and partially upheld.

**DECISION
NOTED.**

(b) With reference to paragraph 4(b) of the Minute, Members were advised that the Chairman had accepted an invitation for Board Members to visit the call centre at Bilston Glen. Members would be advised in due course when the visit would take place. Following the visit a representative from Bilston Glen would attend a future meeting to bring Members up to date with the work being carried out in the control room at Bilston Glen.

**DECISION
NOTED.**

- (c) With reference to paragraph 5(b) of the Minute, Members were advised that Council had agreed that the current Scottish Borders Local Fire Plan be extended until December 2017 and approved the proposed timeline for the production of the next Scottish Borders Local Fire Plan.

**DECISION
NOTED.**

4. PROGRESS REPORTS/UPDATES ON CONSOLIDATION AND SUSTAINABILITY

4.1 Police Scotland

Superintendent Clark referred to the Strategic Police Plan; a meeting had taken place yesterday hosted by Police Scotland at which four local authorities had been represented. The purpose of the meeting was to identify priorities and to get the ball rolling about the consultation. A number of similar meetings would take place and a timeline would be issued. The results of the "Your View Counts Survey" had been published and a breakdown of the results for the Scottish Borders would be circulated to Members. He referred to information on the BBC website which had been published as a review of closure and advised this was not the case and the review was in connection with best plans for money with collaborative opportunities to make Police Scotland more operationally viable by providing a better quality of service. Members expressed concern at the adverse publicity relating to the estates review.

- 4.2 Chief Inspector A. McLean presented the Police Progress report covering the period April 2016 to September 2016 which had been circulated. The report detailed the figures for the six Priority areas to date and compared them to the figures for the same period in 2015/16.

- 4.3 Priority 1 – Protecting People, referrals for the second quarter of 2016/17 were showing a 7.25% decrease on the 2015/16 figures. This equated to 48 fewer referrals.

- 4.4 Priority 2 – Reducing Violence, Disorder and Antisocial Behaviour, showed a 3.9% increase in Common Assaults reported in the year to date when compared to 2015/16. This equated to 15 more victims. There had been a 1.1% increase (28 more incidents) in the year to date when compared to the same time period in 2015/16. Antisocial behaviour tended to be seasonal with increases seen in the summer months. Therefore the small increase in the number of incidents in quarter 2 was not unexpected. There was a small decrease in the number of recorded victims of Hate Crime in the year to date when compared to the same time period in 2015/16. In regard to the reporting of hate crime, Mr Higgs asked if the information on prejudice type – disability could be widened to include mental or physical disability and Chief Inspector A. McLean said he would enquire about this but he was sure that the figures were now broken down as far as they could be.

- 4.5 Priority 3 - Tackling substance misuse. Officers in the Scottish Borders had conducted a total of 166 stop and searches of which 63 proved positive (38%). Unfortunately owing to current reporting methods, further breakdown of stop and search activity into individual categories was impossible, therefore the number of searches conducted under the Misuse of Drugs Act could not be reported. However this was a high success level for positive searches. There was a 67% decrease in the number of visits to licensed premises, which equated to 544 fewer

visits, owing to the excellent working relationship between Police, the trade and partner agencies who engaged at an early stage before premises became problematic, thereby reducing the need for visits.

- 4.6 Priority 4 - Making our Roads Safer, there had been a 20.5% increase (9 more casualties) in the year to date when compared to 2015/16. The number of people killed this year to date was 9, which equated to 4 more fatalities than at the same time last year. The number of serious injuries had also increased compared to last year in the same time period
- 4.7 Priority 5 - Tackling serious and organised crime. Cash seizures were lower than the value seized in 2015/16. There had been a 13.5% decrease in the number of detections for drug supply in the year to date compared to the same time period in 2015/16. Members were advised that cannabis plants to the value of £100,000 had been found in a house in the northern part of the Borders
- 4.8 Priority 6 -Tackling Acquisitive Crime. There had been an increase in the number of housebreaking to dwellings in the year to date, with 5 more victims reported. It was noted that the rise was likely to be connected to the increase in thefts of motor vehicles as culprits broke into houses to steal car keys.

DECISION

NOTED the report and that Chief Inspector McLean would ascertain whether information on prejudice type – disability could be widened to include mental and/or physical disability.

SCOTTISH POLICE AUTHORITY

5. Ms Fiona Millar referred to the Annual Review of Policing 2016/17. A letter would soon be issued from the Chief Executive Officer of the Scottish Policy Authority to the Chairmen of Local Authority Scrutiny Committees for Policing seeking to capture the views and experiences of scrutiny committees on activity between April 2016 and early 2017, to inform the review. To accommodate Local Government Elections in May 2017 views would be sought at an earlier stage than usual.

DECISION

NOTED.

PROGRESS REPORTS/UPDATES ON CONSOLIDATION AND SUSTAINABILITY

6.1 Fire and Rescue Service

LSO David Farries referred to the publication on 3 October 2016 of the Scottish Fire and Rescue Service Strategic Plan 2016 – 2019. There was potential to bring a presentation to the next meeting of the Board to give a general overview of the strategic plan which had been pulled together after the consultation period where people thought that changes should be made to the Service. He thanked Members for their support and thanks were also given to full Council for agreeing to the proposal to extend the SFRS local fire plan. A process was in place to review the current plan. He was involved in an off station structure review which related to staff not working on the front line and referred to the potential for other delivery models. SFRS were looking to the position and funding from the Scottish Government. If there was no increase in funding the current method would be difficult to maintain if the current service model was used. There was evidence to support a transformation change of the service. Many changes had taken place since the 1940s/1950s in particular severe weather, terrorism, hazardous materials all of which had resulted in the work of

fire officers having changed considerably over the years. In the Scottish Borders fire stations were in prime positions which meant there was the ability to reduce risk in the area which was not necessarily about fire. He referred to the difference the SFRS had made in communities and spoke of the out of hospital cardiac arrest initiative. There was a need to look at duty patterns and to adapt the role of firefighters to give them a broad flexible role within the community taking into account the amount of funding available. LSO Farries needed to ensure that the SFRS role in the Scottish Borders was sustainable and how the importance of the service could be enhanced to society as a whole. He then went on to discuss the bonfire period and advised that the SFRS had attended 970 incidents of which 326 were bonfire related. He was pleased to report that only one of the incidents was in the Scottish Borders. In referring to reports in the media about acts of violence to firefighters across Scotland at that time, he said this was completely unacceptable and advised there were no reported incidents of such a nature in the Scottish Borders. Members noted that there would be good dialogue with Cosla about the transformation of the SFRS and discussed the budget pressures and funding packages.

ADJOURNMENT

The meeting adjourned at 10.50 a.m. and reconvened at 11.10 a.m.

- 6.2 There had been circulated copies of the SFRS Performance Report covering the period 1 April to 30 September 2016. In summarising the report, Group Manager A. Girrity advised that with regard to Priority 1: Reduction of Dwelling Fires, the SFRS had attended 44 dwelling fires in comparison to 58 for the same Year to Date (YTD) reporting period last year, this represented a 24% decrease. Three of these fires had been started deliberately with one occurring in the last quarter. Cooking continued to be the most common cause accounting for nearly 60% of all accidental dwelling fires. Priority 2: Reduction in Fire Fatalities and Casualties, the report noted that there had been 11 fire related casualties in this YTD reporting period, this was an increase of two compared to the same period last year. The last quarter accounted for six of these casualties with all suffering smoke inhalation and receiving first aid from the SFRS at the scene. One casualty required rescuing by firefighters in breathing apparatus. One casualty also attended hospital as a precautionary measure. These figures included one fatality in April at Hawick. Priority 3: There had been 60 deliberate fires in this YTD reporting period, a decrease of 17 in comparison to the same reporting period last year, there was also a slight decrease in comparison to the previous quarter. Galashiels and District suffered the highest incidence of this type of fire (14) with Jedburgh and District next with eight. Priority 4: Reduction in Road Traffic Collisions (RTCs) indicated that the SFRS attended 48 RTCs, compared to 45 for the same reporting period last year. It was positive to note that comparison to the previous quarter showed a 45% decrease. There had been 41 RTC related casualties in the YTD period with four of these being fatalities. There were three non-fatal RTC casualties during the last quarter. During the YTD period, the SFRS used Hydraulic Rescue Equipment on 15 occasions to extricate casualties. Priority 5 related to the Reduction of Unwanted Fire Alarm Signals and it was noted that there had been 430 Unwanted Fire Alarm Signals during this quarter, representing an increase of 23 incidents compared to the same reporting period last year. Members discussed the junction at the Borders General Hospital and Dr Steele advised she would ask Accident and Emergency at the Borders General Hospital for any statistics they might have relating to accidents in that area.
- 6.3 There had been circulated copies of the report on Prevention and Protection Activities. In referring to home fire safety visits Group Manager Gourlay advised that most of the resources were going into higher risk premises. In regard to unwanted fire alarm signals, a champion had been appointed at Galashiels who would visit premises which

had had false alarms. 697 home fire safety visits had been delivered during this reporting period. Another pilot being undertaken in the Scottish Borders was to deliver Cardiopulmonary Resuscitation (CPR) training to households which would be started in Galashiels in February/March 2017. Three fire stations across Scotland were involved in this pilot; the others were Arbroath and Cumbernauld.

DECISION

NOTED the report and that Dr. Steele bring back to a future meeting any statistical information on accidents taking place at the junction leading to the Borders General Hospital.

MEMBER

Councillor Nicol left the meeting during discussion of the following item.

7.1 Safer Communities

There had been circulated copies of the Safer Communities Performance Report covering the period 1 April 2016 to 30 September 2016. Mr Graham Jones referred to the Community Justice Act which was all about reducing reoffending and preventing people offending in the first place. He had been in post for 2 weeks and was familiarising himself with statistics and reporting methods. He then went on to highlight the key points in the report and it was noted that, in respect of domestic abuse, there had been an increase of 23 reported incidents of domestic abuse for the year to date in 2016/17 when compared to the same time period last year, which equated to a 5.4% increase. There were 3 fewer reported sexual crimes related to domestic abuse in the year to date when compared to the same time period last year, this equated to a 37.5% decrease and it was expected that this figure would fluctuate during the year owing to historical reporting of sexual crimes. In relation to referrals to the Domestic Abuse Advocacy Support Service there were 26 fewer referrals in the year to date when compared to the same time period in 2015/16 and it was noted that the Service Manager was looking at trends and would target agencies to find out why referrals had dropped. There had been a decrease in the number of high risk domestic abuse cases discussed at MARAC. There were 28 fewer children present in the home where domestic abuse incidents took place; this was a 15.5% reduction on the year to date when compared to the same period in 2015/16. There was an increase in the number of homeless assessment presentations from 40 in the year to date for 2015/16 to 62 in 2016/17; this was a 4.7% increase against total presentations for the year to date. There had been a small increase in the percentage of Anti-Social Behaviour incidents which were alcohol related in the second quarter of 2016/17 when compared to the same time period in 2015/16. Although the percentage of alcohol related incidents was currently higher than last year it had been decreasing month on month since April. In regard to interventions following antisocial incidents in licensed premises 61 had been undertaken in the second quarter of 2016/17 bringing the total for the year to date to 130. It was noted there were 199 more persons being monitored for anti-social behaviour when compared to the same period in 2015/16. A presentation on driver behaviour would be considered later in the meeting.

- 7.2 On behalf of the Board, the Chairman thanked Inspector A. Hodges for all his work during his time with the Safer Communities Team and wished him all the best for the future. Mr Higgs referred to the recruitment of ex-offenders by Virgin Trains and asked if anything similar was being undertaken in the Scottish Borders. Mr Jones advised there were a number of components of the community justice plan. At the moment the plan was moving forward through the Community Planning Partnership and after the Strategic Board there would be a 3 month period of public consultation. Mr Jones advised the focus of the plan was to break the cycle of offending. The Chairman asked for a presentation on community justice to be heard at a future

meeting to allow for a better understanding of the Community Justice (Scotland) Act 2016.

DECISION

- (a) **NOTED the report.**
- (b) **AGREED that a presentation on the Community Justice (Scotland) Act 2016 be heard at a future meeting of the Board, to be determined by the Chairman.**

8. PRESENTATION

Chief Inspector McLean gave background information in relation to his work with Police Scotland. He then went on to give a presentation on Vulnerable Road Users within the Scottish Borders which covered 1,800 square miles with over 2,000 miles of road. During April 2014 – April 2015 there had been 6 fatal collisions resulting in 7 fatalities and 55 serious injury collisions. From April 2016 until June 2016 there had been 7 fatalities and 13 serious injury collisions. There were 3 main schemes for vulnerable user groups as follows:- (a) Driver Gold for those aged 65 years and over, with free theory lessons and a chance to get assessed during sessions and instruction from the A.D.I. (currently at a cost), (b) Young Drivers – Skill for Life was open to 17 – 25 year olds, it was supported and run by IAM with a cost of £150 which was fully refundable on successful completion, 120 students had undertaken training to date; and (c) The Under 17 Car Club which was founded in 1974 with the ultimate aim to ensure that members were “Safe at 17”. The objectives of the “Safe at 17” initiative were explained and on each day there were over 30 volunteer instructors from Police Scotland, Scottish Fire and Rescue and Ambulance Services; there were over 24 cars from various sources, MPs and MSPs had attended the events. IAM Road Smart and the under 17 car club provided administration and ITV Borders covered a 6 minute main story. Following the events there was a 100% positive feedback from parents and students and all objectives were achieved on the day. Looking forward, further events were being planned, sustainability was vital; blue light services and IAM would continue their support and it was hoped that parents would get more involved. A successful funding bid amounting to £73k had been submitted to Transport Scotland to support all 3 programmes. Further work was on-going to explore how to make the under 17 programme self-sustaining in the same manner as in England. Chief Inspector McLean was thanked for his informative presentation.

DECISION

NOTED.

9. DATES OF FUTURE MEETINGS

Future meetings of the Board were scheduled to take place at 9.30am in the Council Chamber, Council Headquarters, Newtown St Boswells on:-

Friday 10 February 2017

Friday 9 June 2017

DECISION

NOTED.

The meeting concluded at 12.45 p.m.

17 November 2016

LETTER SENT BY EMAIL

To: Conveners and Chairs, Local Authority Scrutiny Committees for Policing

The Annual Review of Policing 2016/17 will capture the fourth year of the new policing arrangements in Scotland, and will be laid before the Scottish Parliament in mid-2017. I am keen to ensure that the Scottish Police Authority (SPA) captures the views and experiences of scrutiny committees on activity between April 2016 and early 2017, to inform this review.

You will note that the SPA is seeking your input at an earlier stage than usual. This is to avoid any potential impact on council business during next year's local election period. It will also ensure that the Annual Review is informed by the views and knowledge of committee members with substantial experience and involvement in the scrutiny of policing during 2016/17, and in many cases throughout the implementation of reform.

At this point, it also seems appropriate for the SPA to pull together a current overview of the range of local scrutiny arrangements across Scotland. For this reason, some additional factual questions are included to facilitate this overview, and the information gathered will be shared with local scrutiny committees across Scotland.

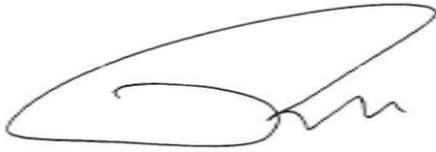
A brief questionnaire is attached to assist us in gathering your views. Responses are sought by **Wednesday, 15 February 2017**.

Informal enquiries about this process can be directed to Eleanor Gaw, SPA Community Accountability Lead, on 0141 534 8917 eleanor.gaw@spa.pnn.police.uk or to any member of the Community Accountability Team, at SPACommunityAccountability@spa.pnn.police.uk .

Thank/

Thank you for your assistance in helping to shape the Annual Review of Policing 2016/17, and I look forward to seeing many of you at our Partners in Scrutiny meeting on Friday, 17 February 2017, at the Hilton Edinburgh Carlton Hotel, 11 am – 3 pm.

Yours sincerely

A handwritten signature in black ink, appearing to read 'John Foley', written over a large, light-colored oval shape that serves as a placeholder or a stylized element.

John Foley
Chief Executive Officer

SCOTTISH POLICE AUTHORITY

Annual Review of Policing 2016/17 feedback form

Name of Local Authority: Scottish Borders Council

1. To what extent are you satisfied with policing's engagement with communities and with the local authority since April 2016, on local priority setting?

We are very satisfied with the local policing engagement with communities particularly in relation to the links to local members and the reporting of police matters to Area Forums and community council meetings.

2. To what extent do you consider that Police Scotland's local reporting against these priorities over the course of 2016/17 has been effective in supporting your scrutiny of local policing?

It has been effective. As part of the review of the Local Police Plan we are proposing that there is more work done to develop local priorities that relate closely to the concerns of local members and communities.

3. To what extent do you think that Police Scotland's engagement with your scrutiny committee during 2016, and support for local scrutiny processes, has been effective?

It has been effective and there has been close engagement with the Scrutiny Committee by the Divisional and local police on both performance and service delivery matters.

4. Are there any examples of good practice in your area, or suggestions for future improvement, that you would like to share?

There are a number of examples of good practice. These include:

- ***Police Scotland's close relationship with the Safer Communities Team located within Scottish Borders Council.***
- ***Young and Older Drivers Initiatives.***
- ***Rural and Farm Crime Prevention Initiative.***
- ***Engagement work with licensed premises.***

- **Supporting the Domestic Abuse Pathways Project to deliver transformed service responses to adults and children experiencing domestic abuse in the Scottish Borders.**
- **Operations tackling Serious Organised Crime particularly in relation to illegal drugs issues.**

The Board has recently carried out a recent visit to the Police Control Centre for the East of Scotland at Bilston Glen. It would recommend that other Scrutiny Committees visit the Police Control Centre for their area to see the work being done to ensure positive and effective responses that are being made to 101 and 999 calls.

5. How would you describe your local scrutiny committee?

- Dedicated Policing or Police & Fire Scrutiny Committee
- Scrutiny committee with remit to scrutinise wider range of services
- Community Safety Committee
- Community Planning Partnership Sub Committee
- Full Council
- Other – please describe

It is a Scrutiny Committee that scrutinises Police, Fire and Rescue and wider Community Safety matters and includes members from the Community Planning Partners including NHS Borders, Scottish Borders Housing Association (representing the main Housing Associations), Community Justice and the voluntary and business sectors.

6. How many elected members are regularly involved in the scrutiny process?

There are six elected members who are members of and are regularly involved in the Scottish Borders Police, Fire and Rescue and Safer Communities Board.

7. Is there any additional information or feedback you would like to offer?

None

Thank you for taking the time to provide feedback and information. Responses should be sent to SPACommunityAccountability@spa.pnn.police.uk by **Wednesday 15th February 2017.**

Mr Derek Penman QPM
HM Inspector of Constabulary

BY EMAIL

8 January 2016

Dear Stakeholder

Consultation on HMICS Scrutiny Plan 2016-17

Her Majesty's Inspectorate of Constabulary in Scotland, (HMICS), has a statutory role to report on the state, effectiveness and efficiency of both Police Scotland and the Scottish Police Authority. In May 2014, we published our [HMICS Corporate Strategy 2014-2017](#), which outlined our approach to scrutiny, together with our inspection framework.

In July 2015, we published our annual Scrutiny Plan. In accordance with our statutory obligation to keep this plan under review, we have recently refreshed it to take account of the necessary changes to our scrutiny activities. I enclose a copy of our updated [HMICS Scrutiny Plan 2015-16](#), for your information.

Our scrutiny activity has focused around a rolling programme of Local Policing+ inspections together with thematic inspections and specific audit and assurance reviews. We have also accommodated unplanned scrutiny activity as a result of ministerial direction and a specific request from the Scottish Police Authority. We remain on schedule to have completed ten separate scrutiny reports during 2015-16, in addition to meeting our ongoing commitment to joint scrutiny with the Care Inspectorate in relation to Children's Services.

While it is our intention to continue with our Local Policing+ inspections during 2016-17, we have already committed in principle to scrutiny in terms of Forensic Services, Cyber Crime, National Crime Recording, together with follow up work on both Stop & Search and Call Handling. However, we have retained some limited capacity within our forthcoming programme to address any topical, high risk or emerging areas in policing.

As an important stakeholder in policing, I would therefore welcome your views on our proposals or on any other areas you consider would benefit from scrutiny by HMICS during 2016-17. Your feedback will be collated against the responses from other stakeholders and assessed against our scrutiny risk process to help inform next year's scrutiny plan.



A response by Friday 12 February would be appreciated and should be emailed to hmics@gov.scot. If you have any queries or wish to discuss your response in advance of sending, then please do not hesitate to contact us.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Derek Penman', with a stylized flourish at the end.

Derek Penman
HM Inspector of Constabulary

Encl - [HMICS Scrutiny Plan 2015-16](#)



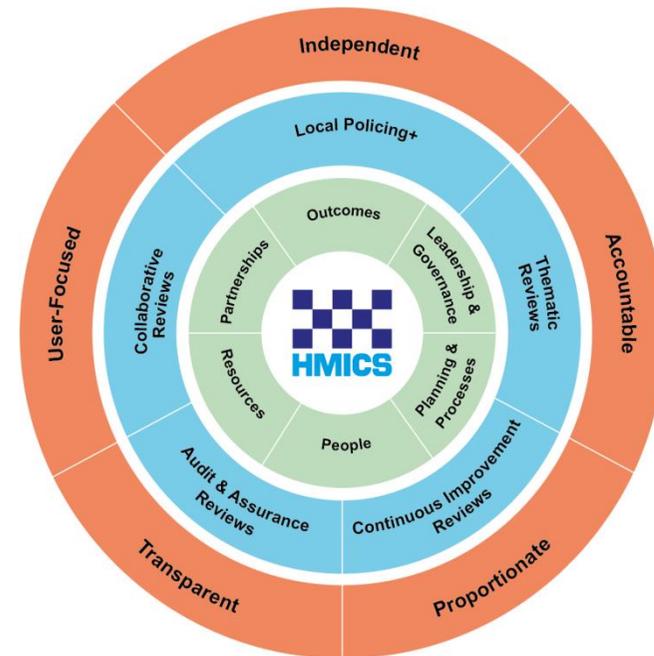


HM Inspectorate of Constabulary
in Scotland

ANNUAL SCRUTINY PLAN 2015-16 Improving Policing across Scotland

Version 2.0 (Revised December 2015)

This Plan is published in terms of Section 75 of the
Police and Fire Reform (Scotland) Act 2012



INTRODUCTION

Our *Annual Scrutiny Plan for 2015-16* sets out how HM Inspectorate of Constabulary in Scotland (HMICS) will meet its statutory purpose to inquire into the state, efficiency and effectiveness of both the Police Service of Scotland ('Police Scotland') and the Scottish Police Authority.

This Plan was first published in July 2015 in terms of Section 75 of the *Police and Fire Reform (Scotland) Act 2012* and set out our priorities for inquiries over the year. It demonstrated how we would carry these out in a way that was proportionate, accountable and transparent.

This version has been updated in accordance with our statutory duty to keep the plan under review.

As a consequence of unplanned demand to complete significant assurance reviews of both call handling and counter corruption, we have postponed inspections of Forensic Services and Cyber Policing. These are now likely to feature in our 2016-17 Scrutiny Plan. The second phase of an Assurance Review of Stop and Search and a national Crime Audit will now be planned in March 2016 and conducted in parallel with our fieldwork commencing by Summer 2016. We have also delayed our Local Policing+ Inspection of Dumfries and Galloway Division, with fieldwork now commencing in January 2016. In preparing our plan, we have consulted with a range of persons interested in policing. We will publish this plan on our website and will make it directly accessible to those we consider are likely to have an interest in it.

The creation of a single Scottish police service in April 2013 has led HMICS to fundamentally review how we do our business. Our *Corporate Strategy 2014-17* shows how we are meeting our obligations and improving policing across Scotland.

Our approach is to support Police Scotland and the Scottish Police Authority to deliver services that are high quality, continually improving, effective and responsive to local needs.ⁱⁱ

We have a strong emphasis on local policing through our *Local Policing+* programme. This provides a consistent means of assessing the quality of local policing as well as local scrutiny and engagement across Scotland. We will report publicly on how Police Scotland and the Authority are delivering against local priorities and keeping people safe.

We continue to use *Thematic Reviews* to examine cross-cutting issues or provide opportunities to work with others to examine new issues and provide evidence for future policy development. Our Plan also includes *Collaborative Reviews* and shows how we will inspect jointly with other inspectorates in areas where Police Scotland or the Authority work in partnership with other agencies and contribute to shared outcomes.

We will continue our programme of *Continuous Improvement Reviews*, working closely with both Police Scotland and the Authority to examine how effectively they meet their obligations to deliver best value and continuous improvement. In addition to this, we will carry out *Audit and Assurance Reviews* to scrutinise in more detail areas where there is a need to ensure accurate and ethical recording or provide targeted assurance over key processes in high risk areas.

Our approach to scrutiny is supported by our Scrutiny Framework. This provides structure to our activities and the means to transparently, consistently and objectively assess policing in Scotland. We will work with others to ensure our Framework reflects best practice and has the potential to develop into a wider self-assessment tool.

We will also take the opportunity during 2015-16 to assess the progress made by Police Scotland and the Authority against the recommendations and improvement actions identified from our 2014-15 Scrutiny Plan. This will include an objective assessment of our impact on improving policing in Scotland.

HMICS will publish reports in respect of our individual scrutiny activities and will also publish our *Annual Report*. We will take the opportunity in our Annual Report to comment on the overall state, efficiency and effectiveness of policing in Scotland and on the performance of Police Scotland and the Authority.

Our scrutiny reports and Annual Report will be laid before the Scottish Parliament.

Derek Penman QPM

HM Inspector of Constabulary in Scotland

December 2015

OUR PURPOSE

HM Inspectorate of Constabulary in Scotland (HMICS) has been in existence since the 19th century. Our role was reaffirmed by the *Police and Fire Reform (Scotland) Act 2012* and we have wide ranging powers to look into the 'state, effectiveness and efficiency' of both Police Scotland and the Scottish Police Authority, including Forensic Services.ⁱⁱⁱ We also have a statutory duty to inquire into how the Chief Constable and the Authority meet their obligations in terms of best value and continuous improvement.^{iv} If necessary, we can be directed by Scottish Ministers to look into anything relating to the Authority or Police Scotland as they consider appropriate.^v We also have an established role providing professional advice and guidance on policing in Scotland.

Our powers allow us to do anything we consider necessary or expedient for the purposes of, or in connection with, the carrying out of our functions.^{vi} The Authority and the Chief Constable must provide us with such assistance and co-operation as we may require to carry out our functions^{vii} and must comply with any reasonable request that we make. When we publish a report, the Authority and the Chief Constable must consider what we have found and take such measures, if any, as they think fit.^{viii} Where we make recommendations, we will follow them up and report publicly on progress.

We work with other inspectorates and agencies across the public sector to share specific expertise or jointly examine areas where Police Scotland works in partnership with other agencies and contributes to shared outcomes. We co-ordinate our activities to reduce the burden of inspection and avoid unnecessary duplication.

We aim to add value and strengthen public confidence in Scottish policing through independent scrutiny and objective, evidence-led reporting about what we find. Where relevant, we will make recommendations to Police Scotland and the Authority to improve policing. We will also identify good practice that can be rolled out across Scotland.

OUR VALUES

As a values-led organisation, we will conduct our activities in a way that is:

Independent – We will always act independently and publish impartial and objective reports. Our professional advice will be informed and unbiased. HM Inspector of Constabulary in Scotland is appointed under Royal Warrant and is independent of the Scottish Government, Police Scotland and the Scottish Police Authority.

Accountable – We will be accountable for what we do and will justify our actions and reports by evidence. We will publish our statutory reports^{ix} to the Scottish Parliament and submit ourselves to whatever scrutiny is appropriate to our function.

Proportionate – We will ensure our scrutiny is proportionate and that we only inspect what is necessary to achieve our statutory purpose. We will minimise the burden on those we inspect and focus our activities through informed risk assessment to ensure what we do is effective and efficient.

Transparent – We will be open in what we do and give reasons for our decisions. We will publish our reports and restrict information only when the wider public interest clearly demands it.

User-Focussed – We will align our scrutiny to the needs of service users and co-operate with other scrutiny authorities. We will meet our responsibilities under the *Public Services Reform (Scotland) Act 2010*, by continuously improving our user focus in the design and operation of our functions. We will promote equality and respect for diversity in everything we do. Within all our inspections and reviews, we will give consideration to inequality and, where identified, make recommendations to improve experiences for service users and in support of the public sector equality duties.



OUR APPROACH TO SCRUTINY

Our annual **Scrutiny Plan** outlines our priorities and scrutiny activities for the 2015-16 fiscal year. The Plan was initially developed through consultation with our stakeholders and is informed by an objective assessment of policing performance and risk.

We will keep the Plan under continual review and make such changes as we determine necessary to respond to risk and discharge our statutory purpose.

Our scrutiny activities take account of the Crerar^x review, Christie^{xi} report and supports production of the National Scrutiny Plan.^{xii}



Local Policing+

The three objectives for police reform^{xiii} were (i) *to protect and improve local services*; (ii) *to create more equal access to specialist support and national capacity*; and (iii) *to strengthen the connection between police services and communities*. As a consequence, HMICS has developed an approach to scrutiny and introduced a rolling programme of divisional policing inspections entitled *Local Policing+*.

This provides a consistent means of assessing the quality of local policing across Scotland and enables us to report publicly on how Police Scotland is delivering against local priorities and keeping people safe. We are interested in the effectiveness of local scrutiny and engagement as well as the contribution policing makes to the well-being of communities. This will include an assessment of Partnership, Prevention, Performance and People in support of the wider Scottish public service reform agenda.^{xiv} We will continue to capture innovation and good practice and where relevant, we will make recommendations that drive improvement.

Through our local inspections, we will review the effectiveness and efficiency of both national and regional structures and the provision of specialist policing across Scotland. Our *Local Policing+* programme allows sufficient flexibility to respond to new and emerging issues that arise and would benefit from our scrutiny. These issues will be identified through stakeholder engagement and our scrutiny risk assessment in advance of each inspection. Where our + element represents a substantial area of policing, we will report separately from our divisional inspections.

We will discharge our obligations under the *National Preventive Mechanism*^{xv} through a programme of unannounced visits to police custody centres. These visits will be aligned to our Local Policing+ programme. Any recommendations made in respect of police custody centres will be followed up through our regular monitoring of progress.

Each formal *Local Policing+* inspection will take approximately three months and include time for research, stakeholder engagement, fieldwork, objective assessment and reporting. For larger divisions, we will extend this period to approximately six months. We will take a risk-based approach to the selection and timing of those divisions to be inspected and will announce our selection in advance of our proposed scrutiny activity.

HMICS conducted an extensive inspection of Edinburgh Division in 2015, with the + element focussing on partnerships. The report^{xvi} was published on 20 October 2015. However, in order to create capacity for unplanned scrutiny requests, the fieldwork for Dumfries and Galloway has been delayed until January 2016, with the report now scheduled for publication

by Easter 2016. The + element will examine the management of cross boundary crime.^{xvii}

Thematic Reviews

We will use *Thematic Reviews* to scrutinise cross cutting issues that benefit from a more holistic review or where we choose to inspect major functions that fall outwith the scope of *Local Policing+*. We will publish full reports for each of our *Thematic Reviews*. We will capture innovation and good practice and where relevant, we will make recommendations that aim to drive improvement. We initially planned to conduct two Thematic Reviews for 2015-16, namely:

- **Cyber Policing** – To consider how Police Scotland is responding to the increasing demands and complexity of cyber-enabled, cyber-dependent and internet-facilitated crime. We will be interested in the police response to the victims of such crimes and consider the extent to which the digital technology aspects of crime and policing may require new approaches, resourcing and future investment by Police Scotland. We will include comparative research within England, Wales and Northern Ireland as well as other jurisdictions. Our report will be forward looking, seeking to capture key issues and is intended to inform future policy development.
- **Forensic Services** – To scrutinise how the Scottish Police Authority is meeting its statutory obligations under Section 31 of the *Police and Fire Reform (Scotland) Act 2012* by providing forensic services to Police Scotland, the Police Investigations and Review Commissioner and the Lord Advocate and procurators fiscal.

Both of these have now been postponed until 2016-17 to provide capacity for unplanned inspections of Call Handling and Counter Corruption.

Continuous Improvement Reviews

We have maintained our programme of *Continuous Improvement Reviews* (CIR), working closely with both Police Scotland and the Authority to report on how they are meeting their obligations to secure best value and continuous improvement.^{xviii} We focused on:

- **Leadership and Governance** – This built on the CIR activity completed as part of our 2014-15 Scrutiny Plan which culminated in the creation of a comprehensive Improvement Plan by the Scottish Police Authority. We now monitor continuous improvement within the Authority and support capacity and capability building amongst members and officers for the effective and sustainable scrutiny of Scottish policing.
- **Strategic Planning and Performance** – This assessed the efficiency and effectiveness of strategic planning and performance management frameworks within Police Scotland, including consideration of the consultation and evidence used to inform policing priorities. It also included an assessment of the extent to which these frameworks support effective scrutiny over the policing of Scotland by the Authority.

In undertaking these reviews, we have engaged with Audit Scotland to ensure we can discharge our respective statutory functions and reduce the scrutiny burden on Police Scotland and the Authority.

These Reviews will inform our wider assessment of how well Police Scotland and the Authority have met their obligations to secure best value and continuous improvement.

Audit and Assurance Reviews

Our *Audit and Assurance Reviews* allow for more detailed scrutiny in areas where we believe there is a specific need to audit critical systems to ensure accurate and ethical recording or provide some external assurance over key processes in high risk areas. These reviews also provide

opportunities for HMICS to undertake short assignments to provide independent assurance over specific aspects of policing.

Our planned Audit and Assurance Reviews are:

- **Police Scotland's use of Facial Recognition Technology Capabilities within the UK** – (June to November 2015) – The aim of this review is to examine the arrangements surrounding the use by Police Scotland of the facial recognition technology from the UK Police National Database (PND). In doing so, it will consider the statutory framework that underpins the police use of custody and other biometric images in Scotland; the governance and oversight arrangements; administrative and technical interfaces and the recording, weeding and retention of information. For completeness it will also provide comparisons with approaches used in England and Wales and the wider policing and societal opportunities and threats which arise from new and emerging biometric technologies. Our fieldwork has been completed and our report is due to be published January 2016.
- **Stop and Search Phase 2** – (Scoping to commence March 2016) – This audit will build on our previous scrutiny of stop and search.^{xix} This examined the processes for recording stop and search activity within Police Scotland and the associated procedures for supervision, audit and governance. We also examined the impact of the performance framework and targets in relation to stop and search activity. As part of Phase 2, we will undertake a statistically significant audit of both positive and negative searches. This was provisionally scheduled to commence in Spring 2016 to allow Police Scotland sufficient opportunity to consider our Phase 1 recommendations and implement improvements to stop and search across Scotland. However, this audit now been postponed to create capacity for unplanned inspection activity and also to reduce the scrutiny burden on Police Scotland by combining the fieldwork in parallel with our Crime Recording fieldwork.

- **Crime Recording** – (*Scoping to commence March 2016*) – HMICS conducted a major audit of crime recording in November 2014, where the number of records examined was more than five times higher than in previous audits.^{xx} The purpose of this audit was to assess crime recording by Police Scotland and the extent to which recording practice complied with the Scottish Crime Recording Standard and the Scottish Government’s Counting Rules. The audit also addressed the need for a comprehensive, independent audit of crime data as highlighted by the UK Statistics Authority. We propose to conduct a follow-up audit of crime recording in 2016 and will commence our scoping in consultation with key stakeholders in March 2016. We also completed a Crime Audit of British Transport Police in Scotland and published a report^{xxi} in August 2015.

Unplanned Audit and Assurance Reviews

The following reviews were not planned or included within our 2015-16 Scrutiny Plan and have therefore required HMICS to review our plan and postpone some scrutiny activity:

- **Call Handling** – (*Ongoing*) – This significant assurance review was directed by the Cabinet Secretary for Justice following the tragic incident involving the deaths of John Yuill and Lamara Bell. It complimented the independent investigation directed by the Lord Advocate and conducted by the Police Investigations and Review Commissioner (PIRC) into that specific incident. The review provides an independent assurance of the operations, systems and process in place within police Contact, Command and Control (C3) centres. An interim report^{xxii} was published in September 2015 and a full report was published in November 2015.^{xxiii} HMICS has recently been directed by the Cabinet Secretary for Justice to undertake additional scrutiny of call handling, including unannounced visits to C3 centres across Scotland. This will commence in January 2016.
- **Counter Corruption** – (*Commencing November 2015*) – This review was requested by the SPA following a critical report^{xxiv} from

the Interception of Communications Commissioner’s Office, (IOCCO) in terms of Police Scotland’s compliance with the Acquisition and Disclosure of Communications Data Code of Practice 2015. This report concluded that there had been contraventions of the Code in respect of five applications for communications data submitted by Police Scotland relating to one investigation. It is evident from these applications that Police Scotland sought communications data in order to determine either a journalist’s source or the communications of those suspected to have been acting as intermediaries between a journalist and a suspected source. As these applications had been made by the Police Scotland’s Counter Corruption Unit, (CCU) the Scottish Police Authority asked HMICS to conduct an assurance review of this unit. The Authority has requested a specific focus on the operational effectiveness and efficiency of the CCU, the independence of the internal investigation function, its governance and accountability, and training and guidance for officers and staff. A full Terms of Reference will be published shortly.

Collaborative Reviews

We will continue to work with other scrutiny bodies and undertake joint inspection activity in areas where Police Scotland or the Authority work in partnership and contribute to shared outcomes with others. Our planned Collaborative Reviews include:

- **Children’s Services** – (*Full Year Programme*) – Under section 115 of the *Public Services Reform (Scotland) Act 2010*, the Care Inspectorate lead joint inspections of services for children and young people across Scotland. The inspections look at the difference services are making to the lives of children, young people and families. They take account of the full range of work within a community planning partnership area including services provided by health visitors, school nurses, teachers, doctors, social workers and police officers. HMICS participates in these joint inspections and seconds two staff on a full-time basis. Reports are published by the Care Inspectorate.

- **Multi Agency Public Protection Arrangements (MAPPA)** – (Completed November 2015) – The purpose of this joint review with the Care Inspectorate was to assess the state, efficiency and effectiveness of MAPPA in Scotland, in terms of keeping people safe and reducing the potential risk of serious harm by registered sex offenders in our communities. The main review objectives were to (i) assess how effective the responsible authorities are in the discharge of their statutory duties, under terms of the Management of Offenders etc (Scotland) Act 2005, including adherence to guidance and good practice; and (ii) assess how effective the processes are in relation to MAPPA Significant Case Reviews and the arrangements that are in place to promote organisational learning development across the responsible authorities. The report was published in November 2015.^{xxv}

Assessing Our Impact

An inspection does not end with the publication of a report. It is important that we ensure that our work adds value and assists in driving improvement. We proactively monitor the recommendations made and assess the extent to which they have been implemented. Monitoring progress in this way also helps us to assess whether a follow-up inspection is required to address any residual risk.

In agreement with the Police Scotland and the Scottish Police Authority, HMICS receives an update on the outstanding recommendations three times a year. This includes evidence as to the action taken and requests to discharge recommendations. We carefully consider these updates and requests and discharge recommendations where appropriate. This may involve short focussed pieces of follow up work. In the longer term, HMICS monitors the impact of our inspection activity by assessing the extent to which our recommendations have been implemented and to what effect.

We have initiated a project to develop a shared outcome focus with Police Scotland, SPA and Scottish Government which will complement

the formal discharge of recommendations by analysing the contribution of work done on recommendations to achieving desired national and local outcomes on a short, medium and longer term basis.

National Preventive Mechanism (NPM)

HMICS is a member of the United Kingdom's National Preventive Mechanism, a group of organisations designated under the *Optional Protocol to the Convention against Torture and other Cruel, Inhuman or Degrading Treatment or Punishment* (OPCAT) to monitor places of detention and report on the treatment of and conditions for detainees. OPCAT recognises that detainees are particularly vulnerable and aims to prevent ill-treatment through establishing a system of regular visits or inspections to all places of detention. OPCAT requires that States designate a 'National Preventive Mechanism' (NPM) to carry out such visits to places of detention, to monitor treatment of and conditions for detainees, and to make recommendations for the prevention of ill-treatment.

The United Kingdom NPM is made up of 20 bodies who monitor places of detention across Scotland, England, Wales and Northern Ireland. This includes police custody, prisons, court custody, immigration and military detention, secure children's homes, and places where people are detained under mental health legislation. The NPM members have the power to enter places of detention and speak to detainees and staff in private.

As a member of the NPM, HMICS carries out regular inspections of police custody in Scotland. We publish reports of these inspections, identify good practice and make recommendations for improvement. The HMICS Custody Inspection Framework^{xxvi} focuses on the treatment of and conditions for detainees and includes a range of indicators setting out what we expect to find during our custody inspections.

OUR FRAMEWORK

Our approach to inspection is supported by our Scrutiny Framework, which provides structure to our activities and the means to transparently, consistently and objectively assess policing in Scotland.



Our Framework has been developed using the principles outlined in the *Public Sector Improvement Framework* self-evaluation model used in many public sector settings. It has been adapted to provide a scrutiny framework model to assist specifically in the inspection of elements of policing or the Authority. It will form the basis of any inspection but provides sufficient flexibility to be adapted so that the key themes and sub-elements reflect the purpose of the inspection to be undertaken. The framework will support us when conducting inspections by providing a structure within which we can ensure a consistent and professional approach to our work.

Outcomes

We will focus on the overall performance of the organisation or part of the service and examine successes in delivering demonstrable, high-quality and improved outcomes for service users, communities and the public in general. We will also consider fulfilment of statutory duties.

Leadership and Governance

We will assess the leadership of Police Scotland and the Authority and the governance, accountability and scrutiny arrangements that have been put in place to ensure that the service is delivering its overall vision of keeping people safe and meeting national, regional and local priorities.

Planning and Process

We will examine the effectiveness of strategy and planning processes in ensuring services are inclusive and focussed on user needs. As well as strategies, plans and policies, we will also examine the work of the organisation or service in relation to its key functions, in particular the delivery and development of the services it provides, by itself or in partnership with others, and how these are measured.

People

We will look at the people within the organisation, their motivation, satisfaction and contribution to the development of the organisation or service area. We will assess how employees are managed, developed and empowered, and consider communication processes and whether people feel rewarded and recognised for their efforts.

Resources

We will consider whether the organisations or service area manage resources in the most efficient, effective and sustainable way, including corporate, financial and information resources and assets. We will assess whether this supports key activities and outcomes. We will also consider collaborative working, looking at whether shared resources are used as efficiently as possible to deliver shared outcomes. A key element of resourcing is the consideration of best value.

Partnerships

We will look at how well partners work together to support the delivery of outcomes as well as the approach to managing partnerships. Key elements include developing an agreed vision and objectives and aligning information, assets and resources in partnership to achieve shared outcomes. We will consider how well partners jointly plan and cooperate in delivering integrated working and whether the partnership ethos has developed a positive culture of involvement and working together.

We will work with others to ensure our Framework reflects best practice and has the potential to develop into a wider self-assessment tool.

OUR REPORTS

We will publish a number of reports each year, which will be laid before Parliament in accordance with our statutory obligations. We will provide the bodies we scrutinise with copies of our reports and publish them on our website. Where we are directed by Scottish Ministers, we will report to them and they will present these reports to the Scottish Parliament.

We will typically produce reports from our individual scrutiny activities through Local Policing+, Thematic Reviews, Continuous Improvement Reviews and Audit and Assurance Reviews. These will be published throughout the year in accordance with our Scrutiny Plan. The publication of any reports from Collaborative Inspections will ordinarily be undertaken by the lead inspection body responsible.

We will produce an Annual Report at the end of the fiscal year and provide information summarising our activities. This will include an assessment of our impact and how our activities contributed towards positive outcomes. We will also comment on the overall state, effectiveness and efficiency of policing in Scotland and on the performance of Police Scotland and the Authority. We will aim to publish our annual report in June of each year.

OUR COMPLAINTS PROCESS

Our complaints handling procedure reflects our values and commitment to deliver a transparent inspectorate. It seeks to resolve complainer dissatisfaction as quickly as possible and to conduct thorough, impartial and fair investigations of complaints. Our Complaints Handling Procedure is published on our website.

Our complaints handling procedure does not extend to individual complaints about any police body, which should instead be addressed to the Police Investigations and Review Commissioner.^{xxvii}

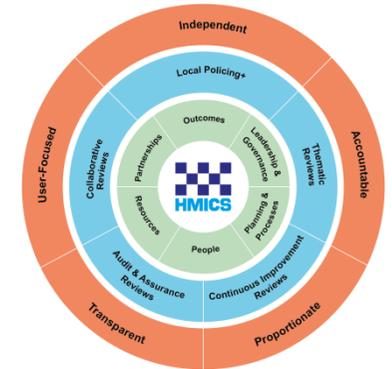
HMICS Scrutiny Plan 2015-16 - Version 2.0 (Revised December 2015)

This Plan is published in terms of Section 75 of the *Police and Fire Reform (Scotland) Act 2012* and sets out our priorities for inquiries to be carried out during the year. This has been refreshed in December 2015 to reflect changes to the programme. We will publish our Plan and any revised plan on our website and will make it accessible to those we consider are likely to have an interest in it.

| | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Local Policing + | | | | | | | | | | | | |
| Local Policing Edinburgh (Published Oct 2015) | | | | | | | | | | | | |
| Local Policing Dumfries and Galloway | | | | | | | | | | | | |
| Thematic Review | | | | | | | | | | | | |
| Cyber Policing (Rescheduled to 2016-17) | | | | | | | | | | | | |
| Forensic Services (Rescheduled to 2016-17) | | | | | | | | | | | | |
| Continuous Improvement Reviews | | | | | | | | | | | | |
| SPA Leadership and Governance | | | | | | | | | | | | |
| Strategic Planning and Performance | | | | | | | | | | | | |
| Audit and Assurance Reviews | | | | | | | | | | | | |
| Use of Facial Search Technology | | | | | | | | | | | | |
| Call Handling (Published Nov 2015) | | | | | | | | | | | | |
| Call Handling Follow-Up | | | | | | | | | | | | |
| Crime Recording | | | | | | | | | | | | |
| Crime Audit BTP (Published Aug 2015) | | | | | | | | | | | | |
| Counter Corruption Unit | | | | | | | | | | | | |
| Collaborative Reviews | | | | | | | | | | | | |
| Children's Services (Care Inspectorate) | | | | | | | | | | | | |
| MAPPA (Care Inspectorate) (Published Nov 2015) | | | | | | | | | | | | |
| Recommendations and Impact | | | | | | | | | | | | |
| Annual Report | | | | | | | | | | | | |

Document References

- ⁱ <http://www.hmics.org/publications/corporate-strategy-2014-2017>
- ⁱⁱ <http://www.scotland.gov.uk/About/Performance/scotPerforms/outcome/pubServ>
- ⁱⁱⁱ Police and Fire Reform (Scotland) Act 2012, Section 74(2)(a)
- ^{iv} Police and Fire Reform (Scotland) Act 2012, Section 74(2)(b)
- ^v Police and Fire Reform (Scotland) Act 2012, Section 74(1)
- ^{vi} Police and Fire Reform (Scotland) Act 2012, Section 76(1)
- ^{vii} Police and Fire Reform (Scotland) Act 2012, Section 77
- ^{viii} Police and Fire Reform (Scotland) Act 2012, Section 80
- ^{ix} Police and Fire Reform (Scotland) Act 2012, Section 79
- ^x <http://www.scotland.gov.uk/Resource/Doc/198627/0053093.pdf>
- ^{xi} <http://www.scotland.gov.uk/Resource/Doc/352649/0118638.pdf>
- ^{xii} <http://www.audit-scotland.gov.uk/report/search?search=National%20Scrutiny%20Plan>
- ^{xiii} Police and Fire Reform Scotland Bill Policy Memorandum, Paragraph 3.
- ^{xiv} Police and Fire Reform (Scotland) Act 2012, Section 74(2)(b)
- ^{xv} <http://www.hmics.org/what-we-do/national-preventive-mechanism-npm>
- ^{xvi} [HMICS Local Policing+ Inspection Programme Inspection of Edinburgh Division](http://www.hmics.org/publications/hmics-local-policing-inspection-programme-inspection-of-edinburgh-division)
- ^{xvii} [HMICS Local Policing+Cross Boundary policing – Dumfries and Galloway Division – Terms of Reference](http://www.hmics.org/publications/hmics-local-policing-cross-boundary-policing-dumfries-and-galloway-division-terms-of-reference)
- ^{xviii} Police and Fire Reform (Scotland) Act 2012, Section 37(1)&(2)
- ^{xix} <http://www.hmics.org/publications/hmics-audit-and-assurance-review-stop-and-search-phase-1>
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- ^{xxi} <http://hmics.org/publications/crime-audit-british-transport-police-scotland-division>
- ^{xxii} <http://hmics.org/publications/independent-assurance-review-police-scotland-%E2%80%93-call-handling-interim-report>
- ^{xxiii} <http://hmics.org/publications/hmics-independent-assurance-review-police-scotland-call-handling-final-report>
- ^{xxiv} <http://iocco-uk.info/docs/Press%20statement%2025-11-2015.pdf>
- ^{xxv} <http://hmics.org/publications/joint-thematic-review-mappa-scotland>
- ^{xxvi} <http://hmics.org/publications/hmics-custody-inspection-framework>
- ^{xxvii} <http://pirc.scotland.gov.uk/>



**Policing Performance
Supplementary Information**

Scottish Borders



**POLICE
SCOTLAND**
Keeping people safe

REPORTING PERIOD: April 2016 to December 2016

Scottish Borders Police, Fire and Safer Communities Board

| Performance Update 01/04/2016 – 31/12/2016 | | | | | |
|---|---|----------------|----------------|--------|----------|
| | | YTD 2015/16 | YTD 2016/17 | Source | % Change |
| | Increase the reporting of Hate Crime | 66 | 54 | UNIFI | -18.1% |

| Performance Update 01/04/2016 – 31/12/2016 Context Report | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|-------|---|-----|----------------|-------|-------|-----|------|----|----|-----|------------|----|---|----|-------------|---|---|---|------------|---|---|----|------------------|---|---|----|--------|---|---|----|
| | | <p>There has been a decrease in the number of recorded victims of hate crime in 2016/17 to date when compared to the same time period in 2015/16. We will continue to increase the confidence in reporting this type of crime with our minority groups throughout the Scottish Borders.</p> <p>Year to Date</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 40%;">Prejudice type</th> <th style="width: 15%;">15/16</th> <th style="width: 15%;">16/17</th> <th style="width: 30%;">+/-</th> </tr> </thead> <tbody> <tr> <td>Race</td> <td style="text-align: center;">46</td> <td style="text-align: center;">36</td> <td style="text-align: center;">-10</td> </tr> <tr> <td>Homophobic</td> <td style="text-align: center;">11</td> <td style="text-align: center;">6</td> <td style="text-align: center;">-5</td> </tr> <tr> <td>Transgender</td> <td style="text-align: center;">1</td> <td style="text-align: center;">1</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Disability</td> <td style="text-align: center;">3</td> <td style="text-align: center;">7</td> <td style="text-align: center;">+4</td> </tr> <tr> <td>Religious Hatred</td> <td style="text-align: center;">5</td> <td style="text-align: center;">3</td> <td style="text-align: center;">-2</td> </tr> <tr> <td>Gender</td> <td style="text-align: center;">0</td> <td style="text-align: center;">1</td> <td style="text-align: center;">+1</td> </tr> </tbody> </table> <p>Quarter 3 (October– December)</p> <p>Race – In this quarter there have been 5 reported crimes with no repeat victims. For the race related hate crimes the ethnicity of the victims was White European.</p> <p>Homophobic – This quarter there have been 2 crimes reported. 1 victim was White European the other is recorded as the procurator fiscal.</p> <p>Transgender – 0 crimes reported in this quarter.</p> <p>Disability – 4 crimes reported in this quarter. All victims were White European and 1 victim was a repeat victim.</p> <p>Religious Hatred – 0 crimes reported in this quarter.</p> <p>There was 1 disability related hate incidents reported this quarter. These are incidents that the complainer perceives to have a hate element attached to them but are not crimes. The victim was White European.</p> | | Prejudice type | 15/16 | 16/17 | +/- | Race | 46 | 36 | -10 | Homophobic | 11 | 6 | -5 | Transgender | 1 | 1 | 0 | Disability | 3 | 7 | +4 | Religious Hatred | 5 | 3 | -2 | Gender | 0 | 1 | +1 |
| Prejudice type | 15/16 | 16/17 | +/- | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Race | 46 | 36 | -10 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Homophobic | 11 | 6 | -5 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Transgender | 1 | 1 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Disability | 3 | 7 | +4 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Religious Hatred | 5 | 3 | -2 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Gender | 0 | 1 | +1 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Scrutiny Report December 2016

Scottish Borders



"The data provided in this report is for information purposes to allow Partnership Members to conduct their scrutiny responsibilities.

There may be minor amendments between the information in this report and the final statistics – for example: due to delayed reporting or recording of crimes, road crashes or incidents. It would not therefore be accurate or appropriate to refer to, quote or use the data in this report as official statistics."

(figures that relate to Scottish Borders as a whole and the combined data for all Scottish Borders wards can show disparity due to date extraction and should be used to show trend only)

Abbreviations used: LYTD = Last Year to Date TYTD = This Year to Date

Priority 1 – Protecting People

Indicator - Increase the number of Adult at Risk Referrals made to partner agencies

Target - Increase from LYTD

Current situation

Referrals for the year to date in 2016/17 are showing an 8.1% decrease on 2015/16 figures. This equates to 83 fewer referrals made.

Reasons

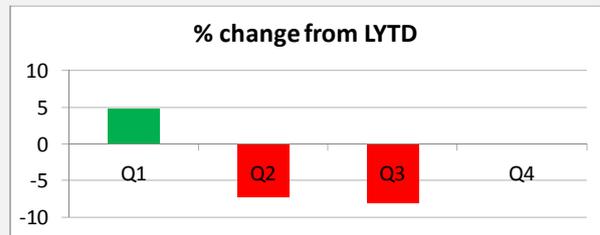
All officers are now fully conversant with the iVPD system which has made submission of referrals much easier, but we have re-assessed the criteria for submitting referrals and are also only submitting referrals where required, so numbers may level out and indeed decline.

What are we doing

- The new process of direct referrals to Scottish Fire and Rescue Service for those at risk from fire (e.g. due to age, ill health, alcohol) continues to be used where relevant.
- There is greater scrutiny of referrals through the Police daily Tactical, Tasking and Co-ordination Group (TTACG) ensuring that all iVPDs are submitted where appropriate.
- Introduction of direct reporting to DAAS, via iVPD has improved information sharing and time scales.

Indicator - Increase the number of Adult at Risk Referrals made to partner agencies

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | N/A | 936 | 1019 | -83 |



Priority 1 – Protecting People

Indicator - Ensure 95% of Domestic Abuse Initial Checks are conducted within 24 hours

Target - 95%

Current situation

Better performance when compared to last year and also better than target.

Reasons

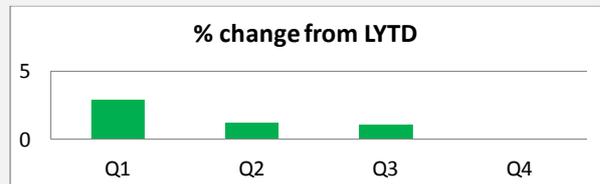
Supervisors and officers are fully aware of the importance of these checks and a disciplined process is in place between the Courts and Police allowing issues to be discussed at the daily TTACG. This result is however very heavily dependant on the victim being willing to engage with the police. There are occasions where the victim refuses to speak to officers which results in some checks not being made within the prescribed time scales.

What are we doing

- Thorough compliance processes and checks are in place.
- Pro-active Domestic Abuse bail checks are undertaken by uniformed officers.
- Close liaison with domestic abuse services and RSLs ensures that all relevant information is shared.

Indicator - Ensure 95% of Domestic Abuse Initial Checks are conducted within 24 hours

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | N/A | 98.4 | 97.3 | 1.1 |



Priority 2 – Reducing Violence, Disorder and Antisocial Behaviour
Indicator - Reduce the levels of common assaults
Target - Reduce from LYTD

Current situation

A 3.3% increase in Common Assaults reported in the year to date when compared to 2015/16. This equates to 19 more victims. This is an improving picture from the first quarter of 2016/17.

Reasons

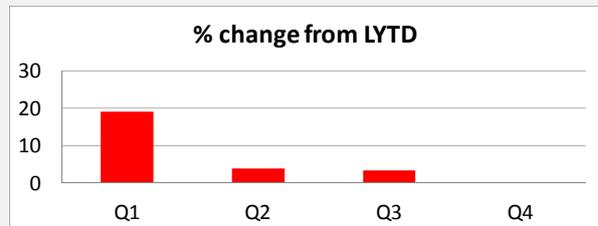
The recent increase in assaults can partly be attributed to incidents in the towns centres in the main towns in Scottish Borders. Analysis of these type of incidents has been undertaken and focused patrols and work with licensees continues to be undertaken. Continuing analysis shows there is still no pattern to these offences regarding culprits, locations or MO, with a percentage of the recent assaults also being committed in private dwelling houses.

What are we doing

- Monitoring bail conditions of known offenders is carried out and proactive bail checks of perpetrators conducted to ensure compliance.
- Targeted deployment of officers and specialist resources to any identified problem area.

Indicator - Reduce the levels of common assaults

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | 2275 | 594 | 575 | 19 |



Priority 2 - Reducing Violence, Disorder and Antisocial Behaviour
Indicator - Reduce the number of antisocial behaviour incidents
Target - Reduce from LYTD

Current situation

A 3.6% increase (134 more incidents) in the year to date when compared to the same time period in 2015/16.

Reasons

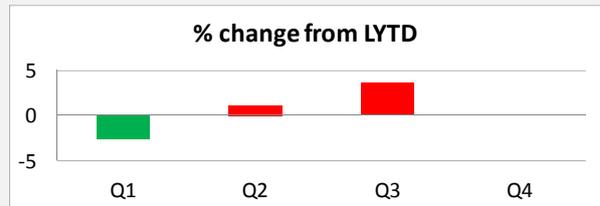
Problems with youths in particular in Hawick and Galashiels in December have increased the number of reported incidents. Initiatives are in place to address these issues and a multi-agency approach is being pursued. Scottish Borders continues to take a proactive multi-agency approach to combatting antisocial behaviour through early identification of potential issues and targeted interventions with individuals.

What are we doing

- Significant attention and resources have been provided through a multi-agency problem solving partnership to address thie issues in Hawick and Galashiels, with considerable success.
- Letters are being sent to parents, via the schools in Galashiels, to raise awareness of the current antisocial behaviour issues regarding youths in the area.
- Continued strong partnership links with ASB unit and RSLs to ensure early and effective intevention.

Indicator - Reduce the number of antisocial behaviour incidents

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | N/A | 3849 | 3715 | 134 |



Priority 2 – Reducing Violence, Disorder and Antisocial Behaviour
Indicator - Increase the reporting of hate crime
Target - Increase from LYTD

Current situation

An 18.2% (12 crime) decrease in the number of recorded victims of Hate Crime in the year to date when compared to the same time period in 2015/16.

Reasons

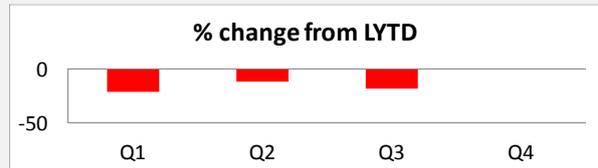
Race related hate crime continues to be the most frequent type of hate crime recorded. In quarter 3 there have been 5 reported racial crimes with no repeat victims. There were 4 disability related crimes in quarter 3 with 1 repeat victim.

What are we doing

- We continue to increase the confidence in reporting this type of crime with our minority groups throughout the Scottish Borders and there is robust scrutiny of all reported Hate crimes and incidents through daily TACG process.
- Migrant worker engagement events are continuing, for example multi-agency events take place in Greenvale 2-3 times a year.
- A multi-agency planning meeting for "Diversity Week" is scheduled for the first week of February 2017.
- Hate crime awareness raising activities planned in Tweedbank for the first week of February 2017.
- Officers will be attending the Scottish Borders LGBT forum on 6th February 2017 in Hawick.
- Gypsy/Romany Travellers intelligence gathering meeting is scheduled for 1st March 2017.

Indicator: Increase the reporting of hate crime

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | N/A | 54 | 66 | -12 |



Priority 3 - Tackling Substance Misuse
Indicator - Increase the proportion of positive stop and searches
Target - increase from LYTD

Current situation

During the period 01/04/2016 to 31/12/2016, officers in the Scottish Borders conducted a total of 242 stop and searches, of which 91 proved positive (37.6%). Unfortunately due to current reporting methods, further breakdown of stop and search activity into individual categories is impossible, therefore the number of searches conducted under the Misuse of Drugs Act cannot be reported. However this is a very high success level for positive searches.

Reasons

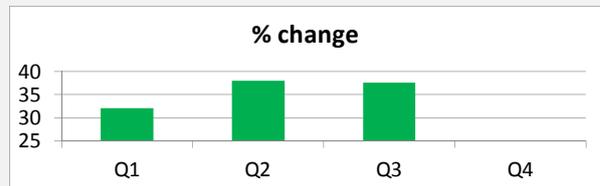
An enhanced version of the National Stop & Search Database commenced on 1st June 2015. The enhanced database brought significant changes to the process of data capture and the methodology for recording data. No previous year to date figures are provided.

What are we doing

We are continuing to ensure we target the right people at the right time in the right places with intelligence led policing and also encouraging the public to use crimestoppers to provide information confidentially.

Indicator - Increase the proportion of positive stop and searches

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | N/A | 37.6 | N/A | N/A |



Priority 3 - Tackling Substance Misuse
Indicator - Increase the number of licensed premise visits
Target - increase from LYTD

Current situation

A 45.6% decrease in the number of visits to licensed premises, which equates to 561 fewer visits. However in quarter 3 there were 402 visits made which is a comparable number of visits to the same time period in 2015/16.

Reasons

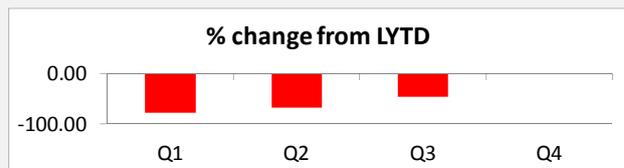
- Whilst figures are lower than last year more licensed premises are being visited as a form of early intervention to try to deter patrons from becoming involved in violent crime and ASB.
- Objections are submitted to the licensing Board upon application of extended hours requests from any problematic premises or where we anticipate there would be issues if extensions would be granted to attempt to reduce incidents.
- There is also an excellent working relationship between Police, the trade and partner agencies who engage at an early stage before a premises becomes problematic.

What are we doing

- Continuing to develop working relationships with the trade and partner agencies to improve premises management.
- All licensed premises are scrutinised to identify any necessary interventions.
- A new computer system has been introduced to streamline the management of licenced premises which all officers have access to, this enables them to view relevant information relating the the premise and any previous issues.
- Increased licensed premises checks are now being carried out.

Indicator -Increase the number of licensed premise visits

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | N/A | 669 | 1230 | -561 |



Priority 4 - Making our Roads Safer
Indicator - Reduce the number of people killed or seriously injured on our roads
Target - Decrease from LYTD

Current situation

A 6.3% increase (4 more casualties) in the year to date when compared to 2015/16. The number of people killed this year to date is 10, which is 3 more fatalities than at the same time last year. The number of serious injuries has also increased compared to last year in the same time period.

Reasons

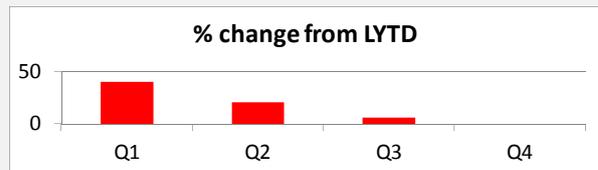
10 fatalities on Scottish Borders roads in the year to date and 57 serious injuries, an increase of 4 casualties on the same time period last year. Analysis has not shown any common trends in these accidents.

What are we doing

- Increased, focused patrols on problem roads in the area, regular road checks are being carried out to ensure that enforcement is carried out. However analysis has been carried out and no common factors are present in these fatal collisions.
- Additional road policing patrols and roadchecks are being undertaken in the Borders in conjunction with DVSA.
- With regards to education - The young driver training programmes including the under 17 car club continue to be developed.
- A successful Road Safety awareness raising for older drivers pilot has been carried out with a successful funding bid in place to roll this project out Borders wide along with the under 17 project and the 17-25 year old driving scheme.
- "Street Feet" a road safety initiative for primary school children is scheduled for February 2017.

Indicator - Reduce the number of people killed or seriously injured on our roads

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | N/A | 67 | 63 | 4 |



Priority 5 - Tackling Serious and Organised Crime
Indicator - Increase the number of cash seizures through POCA
Target - Increase from LYTD

Current situation

Cash seizures are lower than the value seized in 2015/16.

Reasons

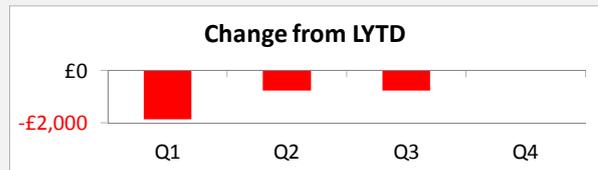
No further cash seizures in quarter 3. There are strict criteria that have to be present to allow seizures under the POCA legislation and unfortunately there have been occasions where the criteria have not been met, therefore no seizures could be made.

What are we doing

Police Scotland continues in its efforts to identify and assess the scale and impact of serious organised crime and to manage the threat posed by those Serious Organised Crime Groups (SOCGs) operating in the Scottish Borders.

Indicator - Increase the number of cash seizures through POCA

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | £94,293 | £2,150 | £2,898 | -£748 |



Priority 5 - Tackling Serious and Organised Crime
Indicator - Increase the number of assets referred for restraint through POCA
Target - increase from LYTD

Current situation

2 cases where assets were referred for restraint in quarter 3.

Reasons

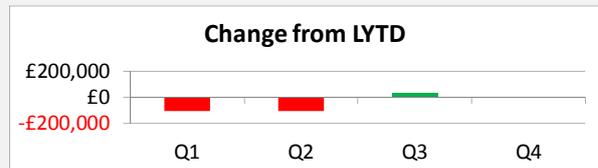
Additional assets were referred for restraint in quarter 3 which means we are now performing better than 2015/16 at this point in the year.

What are we doing

Police Scotland continues to identify and assess the scale and impact of serious organised crime, and to manage the threat posed by those Serious Organised Crime Groups (SOCGs) operating in the Scottish Borders. This work is continually ongoing and while no restraints have been made, this quarter, the work continues to be done.

Indicator - Increase the number of assets referred for restraint through POCA

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|----------|----------|-----------|
| N/A | £1,050,238 | £229,043 | £197,990 | £31,053 |



Priority 5 - Tackling Serious and Organised Crime
Indicator - Increase the number of people detected for drug supply
Target - Increase from LYTD

Current situation

A 17.5% decrease in the number of detections for drug supply in the year to date when compared to the same time period in 2015/16.

Reasons

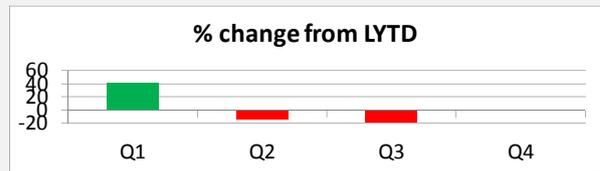
Ongoing proactive tactics continue to be implemented in the Borders to deter, disrupt and detect SOCG activity. These activities continue to achieve very positive results, particularly with regards to drug supply. Work is continually ongoing in this area.

What are we doing

- Divisional Intelligence Unit officers are aligned to the Scottish Borders and continue to target dealers.
- There is a focus on actionable intelligence in relation to drug supply at the TTACG.
- Several recent proactive operations have utilised a significant number of specialist resources from throughout Scotland which have contributed to achieve the results reported.

Indicator - Increase the number of people detected for drug supply

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | 270 | 47 | 57 | -10 |



Priority 6 - Tackling Acquisitive Crime
Indicator - Reduce the number of housebreakings to dwelling houses
Target - Reduce from LYTD

Current situation

A decrease in the number of housebreaking to dwellings in the year to date, with 16 fewer victims reported.

Reasons

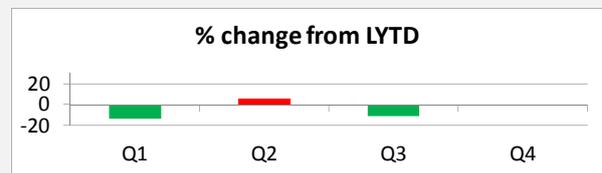
lowest levels of recorded crime in Scotland, including Housebreakings. However the rise in housebreaking is more than likely connected to the increase in thefts of motor vehicles as culprits break into houses to steal car keys.

What are we doing

- Crime prevention advice is offered to all victims of this type of crime.
- Proactive crime prevention work is ongoing through local liaison and social media to educate the public and to make these types of crimes harder for the culprits to commit.
- Joint work being carried out between neighbouring Police divisions as a response to this problem.

Indicator - Reduce the number of housebreakings to dwelling houses

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | 428 | 137 | 153 | -16 |



Priority 6 - Tackling Acquisitive Crime
Indicator - Reduce the number of thefts of motor vehicles
Target - Reduce from LYTD

Current situation

A 12.8% decrease in theft of motor vehicles this year to date which equates to 12 fewer victims of this type of crime.

Reasons

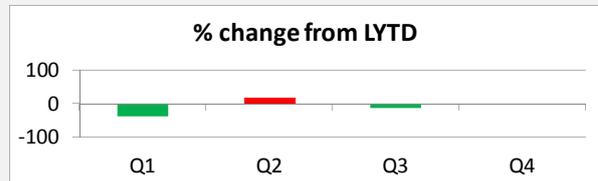
We continue to raise awareness of the need for vehicle security, but also building security. Owing to the increase in the security measures built into modern cars they are difficult to steal without the true key, therefore culprits often break into houses with a view to stealing the key and then the car itself.

What are we doing

Continued crime prevention and target hardening through media releases reminding members of the public to secure their vehicles and homes.

Indicator - Reduce the number of thefts of motor vehicles

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | 308 | 41 | 47 | -6 |



Overall Crime

Indicator - Increase the Group 1-5 Detection Rate
Target - Increase from LYTD

Current situation

A 2.3 percentage point decrease in detection rate in 2016/17 compared to the same period last year. However, we are currently performing better than the divisional average.

Reasons

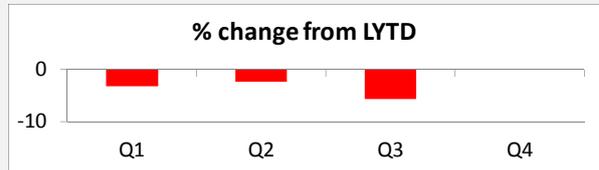
Detection rates for sexual offences are down on the same time period last year, which is contributing to the overall decrease in detection rates. This is due to an increase in confidence in victims coming forward to report historic offences, which can take time to investigate.

What are we doing

A continued drive and focus on priorities, all crime reports are scrutinised by supervisors before they are marked as complete to ensure that nothing is missed from an enquiry perspective. Some of these enquiries are still ongoing so this figure will continue to rise.

Indicator - Increase the Group 1-5 detection rate

| Force TYTD | Division TYTD | SB TYTD | SB LYTD | SB Change |
|------------|---------------|---------|---------|-----------|
| N/A | 46.5 | 50.4 | 56 | -5.6 |



Public Confidence - Number of complaints against the Police : YTD 2016/17

| | | | |
|---------------------------------------|-----|---|------|
| Number of complaints Scottish Borders | 92 | Complaints per 10,000 Police Incidents - Borders | 41.7 |
| Number of complaints J Division | 402 | Complaints per 10,000 Police Incidents - J Division | 37.4 |

| | On duty | Off duty | Quality of Service allegations | Total Number of allegations |
|----------------------------|---------|----------|--------------------------------|-----------------------------|
| Total allegations recorded | 84 | 0 | 34 | 118 |



Report to:
Scottish Borders Council
Police, Fire and Rescue & Safer Communities Board

**SUBJECT: PERFORMANCE REPORT, 1ST APRIL TO 31ST DECEMBER
2016**

1. INTRODUCTION

- 1.1 The attached reports provide the year to date (YTD) performance data from April to December 2016 and quarterly performance data in addition to the performance report for Prevention and Protection activities for the same period.

2. OUTPUTS

- 2.1 The following identifies the headline outputs from April to December 2016

Dwelling Fires

The Scottish Fire and Rescue Service (SFRS) attended 69 dwelling fires in comparison to 85 for the same YTD reporting period the previous year, this represents a 19% decrease.

Four of these fires were started deliberately.

Just over 60% of these fires originated in the kitchen and involved cooking.

Fire Casualties/Fatalities

There were 15 fire related casualties in this YTD reporting period, identical figures for the same period last year.

Further analysis shows that three casualties went to hospital for precautionary checks suffering from slight smoke inhalation or burns. Eleven casualties received first aid at the scene and did not require any further treatment.

Unfortunately, these figures include one fatality in April at Hawick.

Deliberate Fire Setting (not including dwellings).

There were 76 deliberate fires in this YTD reporting period, a decrease of 13 in comparison to the same reporting period last year. There was also a 43% decrease in comparison to the previous quarter.

Within these figures, 75% were secondary fires and typically involved refuse, grass, scrub and woodland. A large numbers of these secondary fires were likely to be related to anti-social behaviour.

Road Traffic Collisions

During the YTD reporting period, the SFRS attended 76 Road Traffic Collisions (RTC's), three less than the same reporting period last year, however there was a slight increase in previous quarter comparison.

There have been 62 RTC related casualties in this YTD period with six of these being fatalities.

During the YTD period, the SFRS used Hydraulic Rescue Equipment on 20 occasions to extricate casualties.

Special Service Casualties

The term "special service" is used for attendance at a number of non-fire related incidents, this includes, amongst others, RTC's, rescues from water and height, persons trapped in machinery or a lift, medical emergencies and effecting entry to a premise. The table below represents a overview of YTD Special Service Casualties.

| Special Service Type | Non-fatal | Fatal | Total |
|---|------------------|--------------|--------------|
| Out of Hospital Cardiac Arrest/medical response | 12 | 16 | 28 |
| Effecting entry | 6 | 4 | 10 |
| RTC casualties | 56 | 6 | 62 |
| Other (flooding, hazmat, release persons) | 6 | 2 | 8 |
| | | | 108 |

Note, total figure above is slightly higher than stated in the performance report, this is due to late recording

Unwanted Fire Alarm Signals

UFAS calls consist of Equipment failure, False alarm good intent and False alarm malicious. The figure contained within the main report relates to Equipment failure only as this is the cause of the majority of UFAS incidents. The figures in the following tables represent all UFAS incidents.

| Priority | YTD 2015-16 | YTD 2016-17 | +/- |
|---|-------------|-------------|-----|
| Reduction of Dwelling Fires | 85 | 69 | -16 |
| Reduction in Fire Fatalities and Casualties | 15 | 15 | 0 |
| Reduction of Deliberate Fire Setting | 89 | 76 | -13 |
| Reduction in Road Traffic Collisions | 79 | 76 | -3 |
| Reduction of Unwanted Fire Alarm Signals | 617 | 637 | +20 |

| Priority | Q3, 2015-16 | Q3, 2016-17 | +/- |
|---|-------------|-------------|-----|
| Reduction of Dwelling Fires | 27 | 23 | -4 |
| Reduction in Fire Fatalities and Casualties | 6 | 4 | -2 |
| Reduction of Deliberate Fire Setting | 12 | 16 | +4 |
| Reduction in Road Traffic Collisions | 34 | 26 | -8 |
| Reduction of Unwanted Fire Alarm Signals | 210 | 199 | -11 |

3. PREVENTION & PROTECTION

See attached report

4. RECOMMENDATION

- 4.1 The Scottish Borders Police, Fire and Rescue and Safer Communities Board is invited to consider and otherwise to note the contents of the performance report.

DAVID FARRIES
Local Senior Officer
Scottish Borders
31st January 2017

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LOCAL PLAN PERFORMANCE REPORT SCOTTISH BORDERS



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Year to Date Report, 1st April – 31st December 2016

**Working together
for a safer Scotland**



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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| 2 Performance Summary | 4 |
| 3 Progress on local fire & rescue plan priorities | |
| <i>Local Risk Management and Preparedness</i> | 5 |
| <i>Dwelling fires</i> | 6 |
| <i>All fire casualties (fatal & non-fatal (incl. p/c's))</i> | 7 |
| <i>All deliberate fires excl. dwellings</i> | 8 |
| <i>Special Service - RTCs</i> | 9 |
| <i>Special Service Casualties - All</i> | 10 |
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Introduction

This performance report provides information on our prevention, protection and operational response activities within the Scottish Borders area during the Year to Date (YTD) period of 1st April to 31st December 2016.

The Scottish Government provides an overarching vision for public services. This vision is supported by 16 National Outcomes, which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The SFRS can make a significant contribution to improving these outcomes for the Scottish Borders by contributing to the Community Planning arrangements across the area.

The national priorities for the Scottish Fire and Rescue Service (SFRS) are set out in the Fire and Rescue Framework for Scotland. The SFRS Strategic Plan 2013-2016 outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The priorities contained within the Local Fire and Rescue Plan and our strategies for service delivery are clearly aligned to the Community Planning Structure, which supports the delivery of the Community Planning Partnership priorities and activities in the Scottish Borders. The priorities in the Local Fire and Rescue Plan also contribute to Scottish Governments National Outcome, O9: We live our lives safe from crime, disorder and danger.

The aims of the local Fire & Rescue Service in the Scottish Borders are to reduce fire deaths throughout the Scottish Borders area and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

Within the Local Fire and Rescue Plan for the Scottish Borders 2014-2017, five objectives for the local Fire and Rescue Service to work towards have been identified for 2014-17 (listed below).

1. Reduction of Dwelling Fires
2. Reduction of Fire Casualties and Fatalities
3. Reduction of Deliberate Fire Setting (not including Dwellings)
4. Reduction of Road Traffic Collisions
5. Reduction of Unwanted Fire Alarm Signals

Area Manager David Farries, Local Senior Officer for the Scottish Borders

Performance Summary

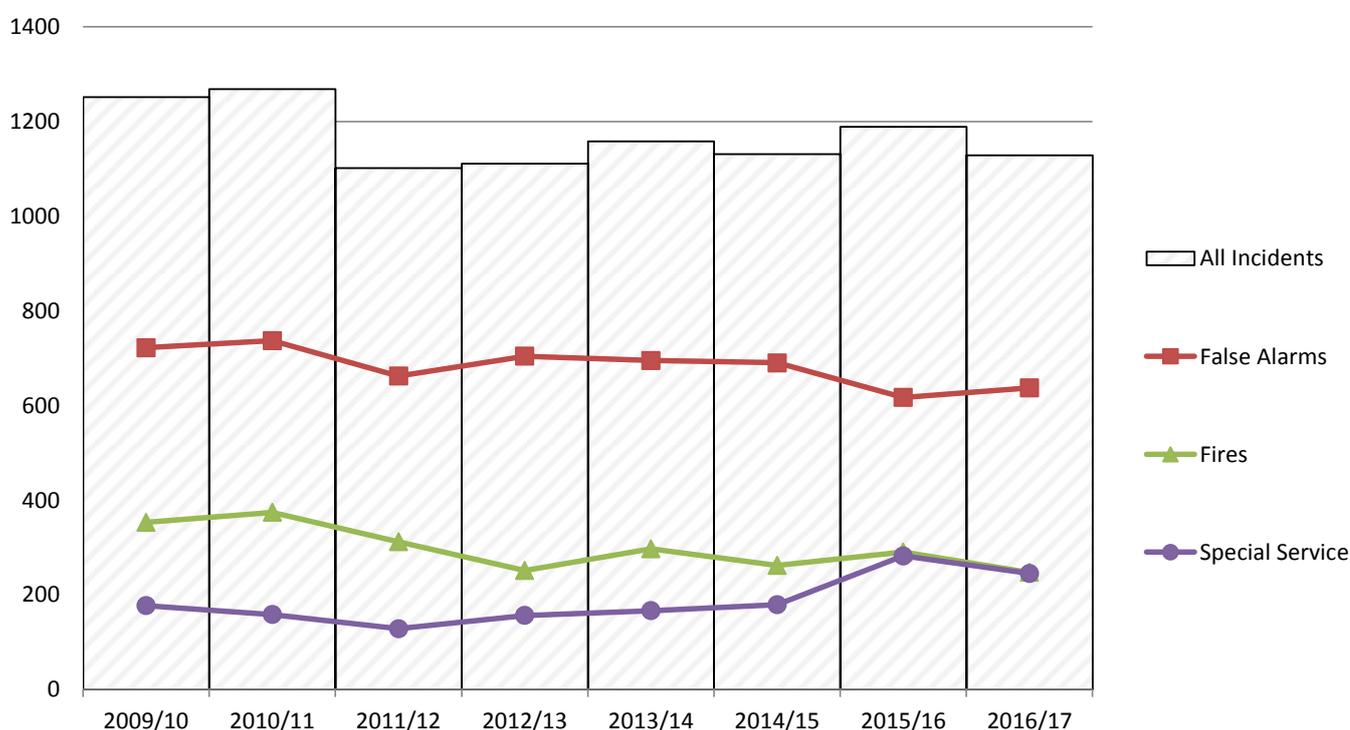
We measure how well we are meeting our priorities using 6 key indicators, depicted below

| Key performance indicator | Apr to (& incl.) Dec | | | | | RAG rating |
|---|----------------------|---------|---------|---------|---------|------------|
| | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17 | YTD |
| Dwelling fires | 86 | 77 | 60 | 85 | 69 | ● |
| All fire casualties (fatal & non-fatal (incl. p/c's)) | 15 | 17 | 9 | 15 | 15 | ● |
| All deliberate fires excl. dwellings | 45 | 71 | 78 | 89 | 76 | ● |
| Special Service - RTCs | 59 | 60 | 78 | 79 | 76 | ● |
| Special Service Casualties - All | 60 | 84 | 52 | 91 | 104 | ◆ |
| False Alarm - Equipment failure | 493 | 509 | 494 | 436 | 459 | ▲ |

| RAG rating - KEY | | |
|------------------|-----------------|--|
| ◆ | RED DIAMOND | 10% higher than the previous YTD period, or local target not achieved. |
| ▲ | YELLOW TRIANGLE | Up to 9% higher than the previous YTD period, or local target not achieved. |
| ● | GREEN CIRCLE | Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved. |

| Note |
|--|
| <p>Quarterly comparison RAG rating = the reporting period compared to the average of the three previous quarterly reporting periods Year to Date RAG rating = the cumulative total of all quarterly performance in current year compared to cumulative total of all quarterly performance in the previous year.</p> |
| Incident Overview |
| <p>During the YTD period 1st April to 31st December 2016, the SFRS have responded to 1129 incidents within the Scottish Borders, this is 60 less than the same reporting period last year. UFAS continues to account for over half of our emergency calls.</p> |

The chart below illustrates incidents YTD attended within Scottish Borders council over the last 8 fiscal years



Progress on local fire & rescue plan priorities

Local Risk Management and Preparedness

The Service must identify, prioritise and plan to meet the risks in each local community.

We said we would:

- train our staff to deal with our local risks
- gather and analyse risk information
- work with partners to mitigate risks
- deal with major events

Train our staff to deal with our local risks

Our operational staff have continued to undertake routine and risk specific skill acquisition and maintenance training.

During 2016-17, all firefighters in the Scottish Borders will participate within the Training for Operational Competence Programme. Current modules for the year to date period include Fire Behaviour, Breathing Apparatus, Tunnels & Sewers and Public Entertainment Places.

Gather and analyse risk information

Our operational staff continue to gather and analyse local risk information and operational intelligence which is used in our preparations to resolve incidents.

We conduct Post Incident Debriefs using a Structured Debrief Process to identify any lessons that can be learned from our preparedness and response to emergency events.

Work with partners to mitigate risks

We continue to be an active member of the Lothian and Borders Local Resilience Partnership.

We share information with local authority partners and other key stakeholders (e.g. Police Scotland) to ensure emergency risks are mitigated.

Deal with major events

The Service did not deal with any “major events” in the Scottish Borders during the reporting period.

Reduction of 'Dwelling fires'

Dwelling fires can have devastating effects on our communities. The reduction of dwelling fires, accidental or deliberate, continues to be a priority for the SFRS in the Scottish Borders. We adopt a targeted approach whilst sharing information with partners in order to drive down the risk of fire within local communities with an emphasis on those who are particularly vulnerable through age, isolation or addiction.

Results

We will seek a year on year reduction in dwelling fires, which will contribute towards the Scottish target of a 10% reduction, over a three-year rolling period.

There have been 69 dwelling fires recorded compared to 85 for the same YTD period last year, this represents a 19% decrease, 23 of these fires have occurred in the last quarter. Four of these fires were started deliberately.

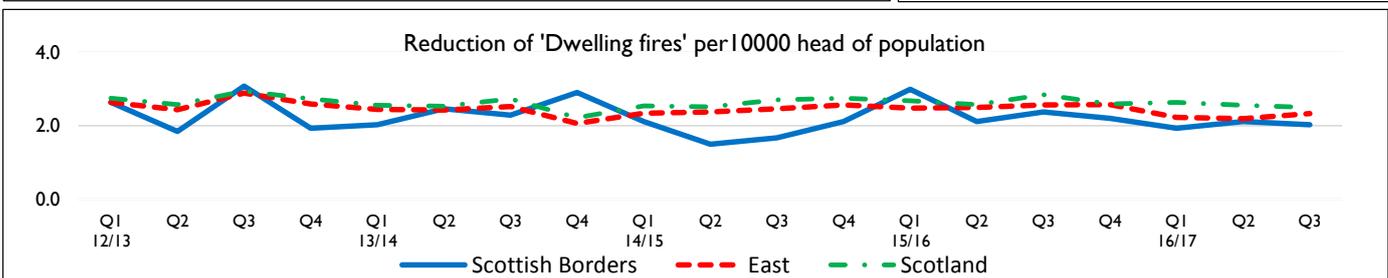
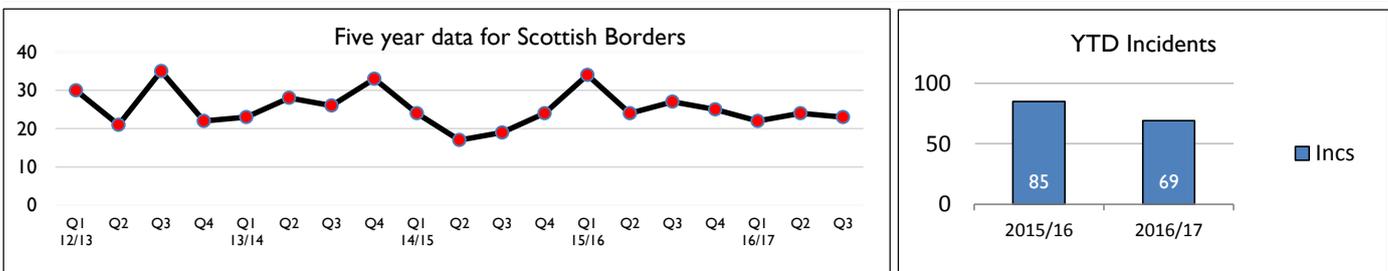
Reasons

Cooking continues to be the most common cause of accidental dwelling fires. Analysis indicates 42 of these fires originated in the kitchen with the majority contributed to human behaviour rather than equipment faults. Just under half of the incidents involved adults 18-64 with a further 14 involving persons 65 years old and over.

Actions

The Scottish Fire and Rescue Service conduct Post Domestic Incident Response (PDIR) following all domestic dwelling fires. We also work closely with partners in order to identify persons at risk from fire, this often results in cross agency referrals or joint home safety visits.

Serious fires are subject to detailed investigation and depending on the circumstances can result in multi-agency case conferences.



| YTD ward ave. for Scottish Borders - 6 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Scottish Borders | 86 | 77 | 60 | 85 | 69 | |
| Tweeddale West | 9 | 8 | 3 | 5 | 5 | |
| Tweeddale East | 6 | 8 | 3 | 4 | 3 | |
| Galashiels and District | 15 | 9 | 12 | 16 | 10 | |
| Selkirkshire | 2 | 4 | 3 | 4 | 8 | |
| Leaderdale and Melrose | 6 | 9 | 9 | 7 | 2 | |
| Mid Berwickshire | 10 | 9 | 6 | 6 | 7 | |
| East Berwickshire | 7 | 5 | 5 | 13 | 10 | |
| Kelso and District | 3 | 10 | 3 | 8 | 7 | |
| Jedburgh and District | 9 | 4 | 3 | 6 | 2 | |
| Hawick and Denholm | 10 | 6 | 7 | 5 | 6 | |
| Hawick and Hermitage | 9 | 6 | 6 | 11 | 9 | |

Reduction of 'All fire casualties (fatal & non-fatal (incl. p/c's))'

Fire casualty and fatality rates provide an indication of the amount of serious, life-threatening injuries that occur due to fire. This can indicate not only the success of SFRS in reducing the number of life risk fires through community fire safety and similar activities, but also their success in response activity in saving lives.

Results

We aim to reduce Fire Casualties in the Scottish Borders year on year that contributes towards the SFRS target of reducing Fire Casualties by 5% per year, over a three-year rolling period. There have been 15 casualties in the YTD period, the exact same total for same period last year; four of the casualties occurred in the last quarter.

The figures include one fatality, 3 casualties that were taken to hospital with slight injuries and 11 requiring first aid at the scene only.

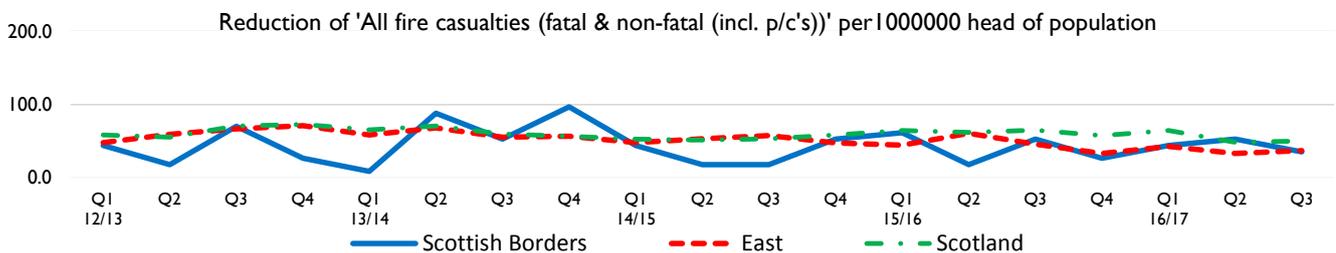
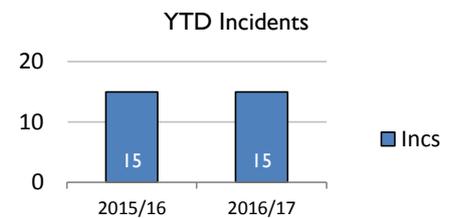
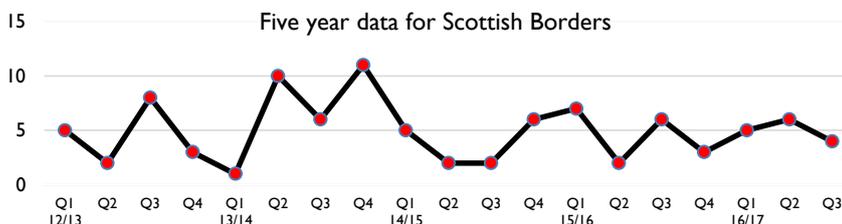
Reasons

The majority of non-fatal casualties suffered slight smoke inhalation due to discovering the fire or trying to extinguish it with one casualty suffering from slight burns. Only one of these casualties required rescuing by the SFRS.

The fatality, an adult female, occurred in a first floor flat with the cause being identified as candles.

Actions

The Scottish Fire and Rescue Service conduct a Post Domestic Incident Response (PDIR) following all domestic dwelling fires. This involves fire crews offering reassurance and fire safety advice to all households within the vicinity of the incident immediately or soon after the incident. Crews also proactively target 'at risk groups' including elderly people who are more likely to suffer a fire in their home.



| YTD ward ave. for Scottish Borders - I | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Scottish Borders | 15 | 17 | 9 | 15 | 15 | |
| Tweeddale West | 0 | 1 | 0 | 1 | 2 | |
| Tweeddale East | 2 | 2 | 0 | 0 | 0 | |
| Galashiels and District | 1 | 1 | 0 | 3 | 0 | |
| Selkirkshire | 1 | 0 | 0 | 0 | 3 | |
| Leaderdale and Melrose | 2 | 3 | 2 | 2 | 0 | |
| Mid Berwickshire | 2 | 5 | 3 | 2 | 3 | |
| East Berwickshire | 1 | 0 | 1 | 0 | 1 | |
| Kelso and District | 0 | 0 | 0 | 1 | 1 | |
| Jedburgh and District | 4 | 0 | 1 | 3 | 0 | |
| Hawick and Denholm | 1 | 2 | 1 | 1 | 2 | |
| Hawick and Hermitage | 1 | 2 | 1 | 2 | 3 | |

Reduction of 'All deliberate fires excl. dwellings'

Reduction of Deliberate Fire Setting continues to be a priority for the SFRS in the Scottish Borders. Deliberate fires of this nature typically involve grassland, refuse or derelict buildings. Evidence shows that there is a close link between deliberate secondary fires and anti-social behaviour.

Results

The Fire and Rescue Local Plan for the Scottish Borders 2014-17 aims to continually reduce Deliberate Fire Setting against the three-year average. There have been 76 incidents of this nature in the YTD period, 13 less than the same period last year. There has been a 43% decrease in previous quarterly comparison.

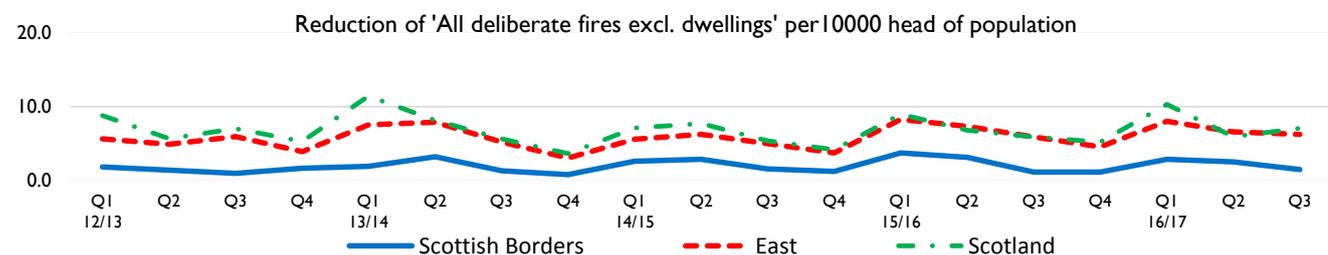
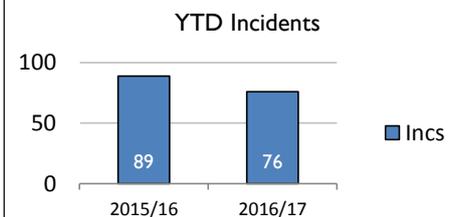
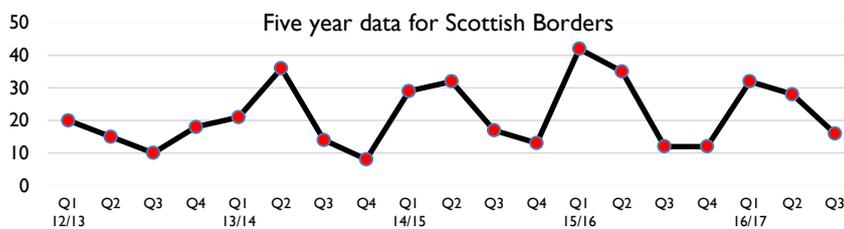
The Scottish Borders continues to be well below the Scottish average for this type of incident.

Reasons

Refuse, grass, scrub and woodland have accounted for 75% of these incidents and are categorised as "secondary fires". As previously mentioned, many of these incidents are linked to anti-social behaviour and can be of a sporadic nature.

Actions

The SFRS carry out seasonal campaigns with the purpose of warning and educating the public regarding dangers, risks and safety measures. Where trends or patterns are identified, the SFRS will work with community partners to mitigate the risk of recurrence. Where required the SFRS offer a one to one service for young fire setters.



| YTD ward ave. for Scottish Borders - 7 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Scottish Borders | 45 | 71 | 78 | 89 | 76 | |
| Tweeddale West | 7 | 1 | 6 | 13 | 3 | |
| Tweeddale East | 3 | 4 | 7 | 16 | 7 | |
| Galashiels and District | 7 | 11 | 17 | 17 | 17 | |
| Selkirkshire | 6 | 5 | 8 | 3 | 6 | |
| Leaderdale and Melrose | 1 | 8 | 5 | 6 | 6 | |
| Mid Berwickshire | 3 | 6 | 7 | 4 | 7 | |
| East Berwickshire | 1 | 4 | 3 | 2 | 3 | |
| Kelso and District | 3 | 12 | 3 | 6 | 4 | |
| Jedburgh and District | 5 | 7 | 6 | 9 | 11 | |
| Hawick and Denholm | 7 | 6 | 12 | 11 | 9 | |
| Hawick and Hermitage | 2 | 6 | 4 | 2 | 3 | |

Reduction of 'Special Service - RTCs'

While much of this risk is out with the control of SFRS, responding to Road Traffic Collisions is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders in order to reduce the amount of RTC's that occur in the Scottish Borders.

Results

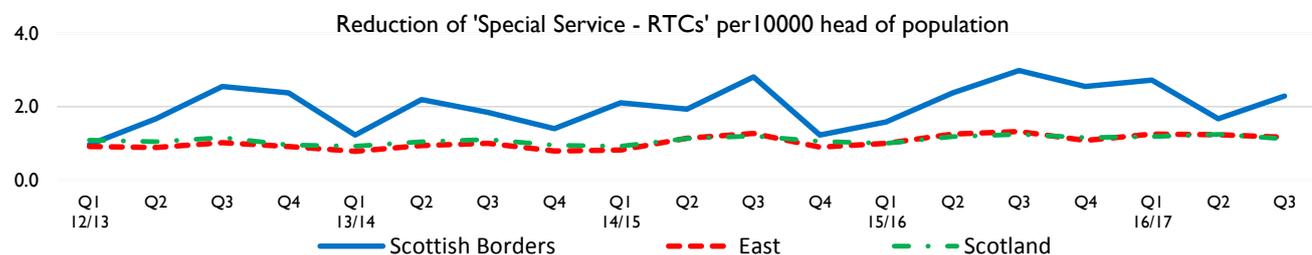
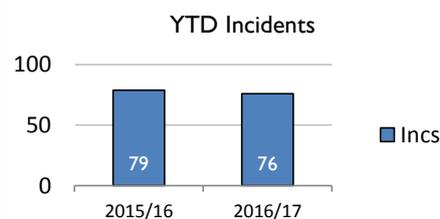
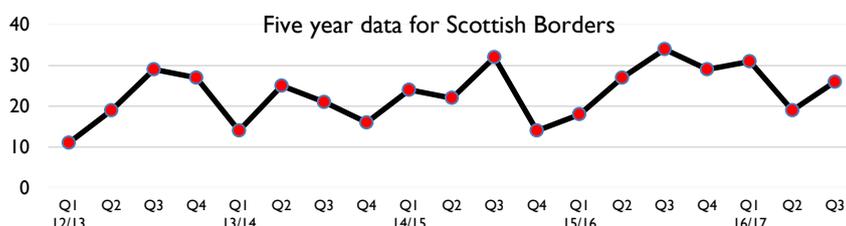
The SFRS have attended 76 RTC's in this YTD period, this is a decrease of three in comparison to the same period last year. Previous quarter comparison is less positive with an increase seven. Twenty of these incidents involved extrication of persons using hydraulic rescue equipment. Nearly 50% of incidents required limited intervention from the SFRS including making the vehicle or scene safe only.

Reasons

A recent change in the way the SFRS responds to RTC's can be attributed to the increase in incidents attended. In an agreement with the Scottish Ambulance Service and the Police we are now mobilised to RTC's at all times persons are involved rather than being trapped which was formerly the case.

Actions

The SFRS are part of the Safer Communities Unit and a member of the Road Safety Working Theme Group. CAT and operational staff attend educational establishments such as schools and the Borders College to deliver inputs to young drivers regarding the consequences of RTC's. We also participate in partnership initiatives such as the Scottish Borders Young Drivers Event. Reduction of RTC's also forms part of the SFRS action plan regarding the Reducing Inequalities Group within the CPP.



| YTD ward ave. for Scottish Borders - 7 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Scottish Borders | 59 | 60 | 78 | 79 | 76 | |
| Tweeddale West | 7 | 7 | 14 | 6 | 3 | |
| Tweeddale East | 3 | 8 | 12 | 10 | 8 | |
| Galashiels and District | 6 | 8 | 10 | 11 | 10 | |
| Selkirkshire | 5 | 3 | 5 | 3 | 6 | |
| Leaderdale and Melrose | 9 | 7 | 8 | 12 | 8 | |
| Mid Berwickshire | 4 | 7 | 6 | 3 | 6 | |
| East Berwickshire | 6 | 2 | 6 | 12 | 5 | |
| Kelso and District | 8 | 3 | 5 | 7 | 8 | |
| Jedburgh and District | 7 | 10 | 8 | 9 | 14 | |
| Hawick and Denholm | 4 | 3 | 2 | 4 | 4 | |
| Hawick and Hermitage | 0 | 3 | 2 | 2 | 4 | |

Reduction of 'Special Service Casualties - All'

The figures below pertain to all non-fire related casualties and represent the diverse nature of incidents the SFRS attend in the Scottish Borders other than fires and UFAS. As the traditional role of the Fire and Rescue Service expands, the SFRS is committed to working with partners and other stakeholders in order to reduce not only the amount of RTC related casualties and fatalities, but other casualties including Out of Hospital Cardiac arrest and victims of flooding.

Results

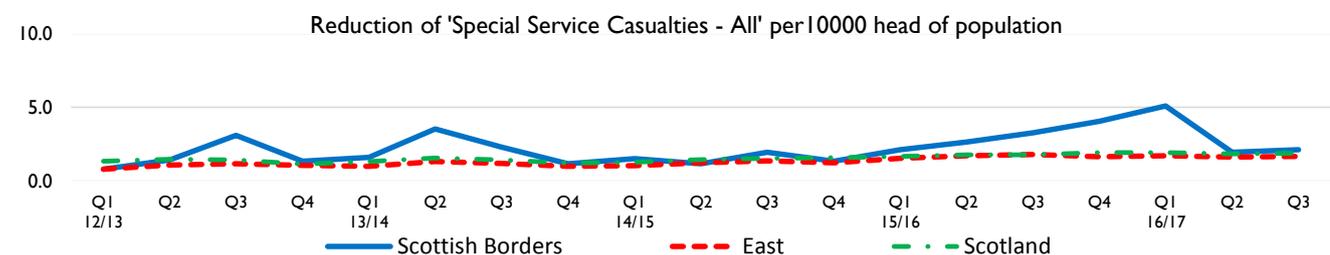
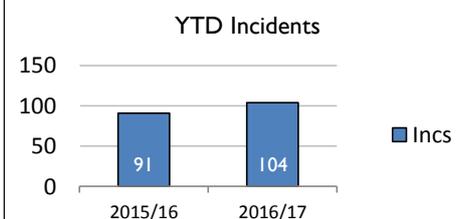
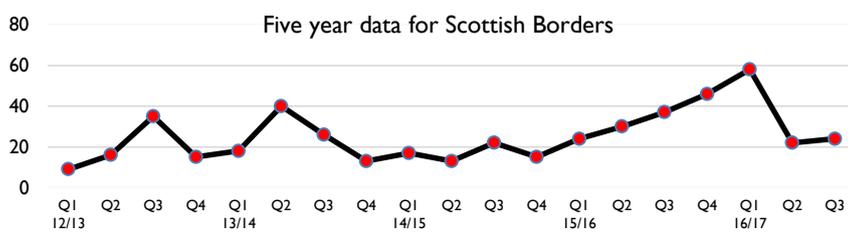
There have been 104 Special Service casualties compared to 91 for the same reporting period last year. We have also seen a slight increase regarding quarterly comparison with last year. A snapshot analysis of incident and casualty type is included the report summary page.

Reasons

The Out of Hospital Cardiac Arrest (OHCA) pilot, and the capability for the SFRS to provide first response or co-response for medical emergencies in the Borders have contributed to the marked increase seen in Special Service casualties. This is in addition to the fact that the SFRS are mobilised to many more RTC's now and often provide first aid assistance in support of or whilst awaiting the arrival Scottish Ambulance Service.

Actions

CAT staff and operational crews participate regularly in partnership initiatives that target high risk groups with the specific aim of highlighting the potential, severe and far reaching consequences of RTC's. SFRS crews are providing CPR and defibrillator training to local communities. By training members of the public in defibrillators, those suffering an OHCA have a better chance of survival due to early intervention.



| YTD ward ave. for Scottish Borders - 9 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Sparklines |
|--|---------|---------|---------|---------|---------|------------|
| Scottish Borders | 60 | 84 | 52 | 91 | 104 | |
| Tweeddale West | 7 | 6 | 6 | 19 | 7 | |
| Tweeddale East | 3 | 6 | 5 | 3 | 8 | |
| Galashiels and District | 3 | 16 | 7 | 14 | 16 | |
| Selkirkshire | 6 | 7 | 3 | 3 | 7 | |
| Leaderdale and Melrose | 12 | 12 | 5 | 10 | 6 | |
| Mid Berwickshire | 5 | 10 | 5 | 4 | 8 | |
| East Berwickshire | 9 | 4 | 6 | 12 | 6 | |
| Kelso and District | 6 | 4 | 3 | 5 | 14 | |
| Jedburgh and District | 7 | 12 | 6 | 14 | 18 | |
| Hawick and Denholm | 0 | 4 | 5 | 4 | 6 | |
| Hawick and Hermitage | 2 | 4 | 1 | 3 | 8 | |

Reduction of 'False Alarm - Equipment failure'

Unwanted Fire Alarm Signals (UFAS) are defined as incidents where an automated fire alarm system activates and results in the mobilisation of SFRS resources, when the reason for that alarm turns out to be something other than a fire emergency. The SFRS is committed to working with partners and other stakeholders to reduce Unwanted Fire Alarm signals.

Results

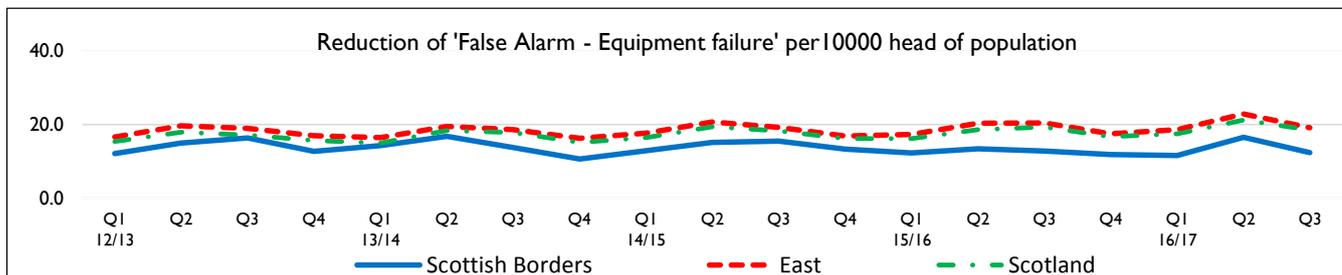
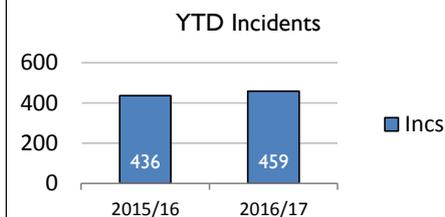
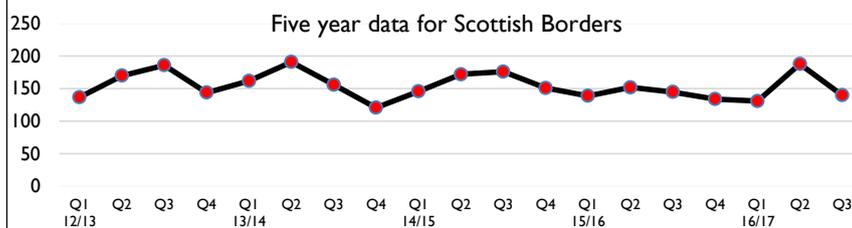
There have been 637 UFAS incidents in the Scottish Borders during this reporting period. Equipment failure accounted for 459 of these incidents with 154 and 24 the figures for good intent and malicious respectively. The figures illustrated in this report relate only to False Alarm equipment failures. YTD comparison shows an increase of 23 however previous quarter comparison shows a decrease of 48.

Reasons

Equipment failure accounted for 72% of all UFAS calls in this reporting period and continues to be the most common cause of these types of incidents.

Actions

We continue to proactively monitor UFAS calls and our Fire Safety Enforcement Officers work closely with premises to reduce further UFAS incidents. This includes discussing technological, procedural and management solutions in order to prevent future UFAS incidents. This forms part of an incremental approach with the ultimate aim of educating duty holders whilst reducing UFAS calls. A SFRS project team has been initiated in order to address the issue of UFAS.



| YTD ward ave. for Scottish Borders - 42 | 2012/13 | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Sparklines |
|---|---------|---------|---------|---------|---------|------------|
| Scottish Borders | 493 | 509 | 494 | 436 | 459 | |
| Tweeddale West | 89 | 102 | 79 | 66 | 61 | |
| Tweeddale East | 32 | 31 | 19 | 24 | 17 | |
| Galashiels and District | 71 | 85 | 73 | 80 | 64 | |
| Selkirkshire | 71 | 52 | 67 | 44 | 57 | |
| Leaderdale and Melrose | 54 | 60 | 67 | 59 | 52 | |
| Mid Berwickshire | 16 | 20 | 42 | 25 | 35 | |
| East Berwickshire | 36 | 24 | 28 | 26 | 20 | |
| Kelso and District | 17 | 26 | 28 | 19 | 35 | |
| Jedburgh and District | 22 | 25 | 23 | 21 | 27 | |
| Hawick and Denholm | 31 | 35 | 22 | 24 | 36 | |
| Hawick and Hermitage | 54 | 59 | 46 | 48 | 55 | |

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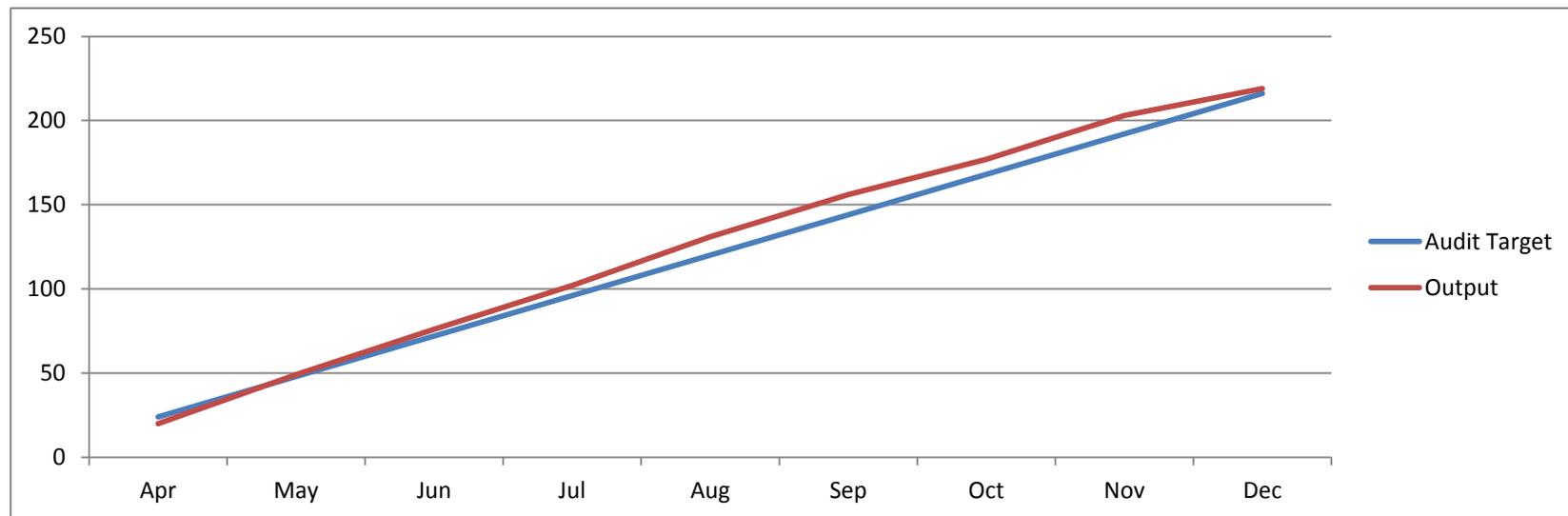
Prevention & Protection Activities

Quarter 3 2016/2017: (1st October 2016 to 31st December 2016)

Fire Safety Enforcement Audits

The figures represent the audit workloads delivered by the Scottish Borders Fire Safety Enforcement Officers (FSEOs). Following the SFRS Enforcement Framework, local deployment ensures compliance for relevant premises in terms of the Fire Scotland Act (2005) and associated Fire Safety Regulations. The Fire Safety Enforcement team based at Galashiels Fire Station are delivering audits on track against the target.

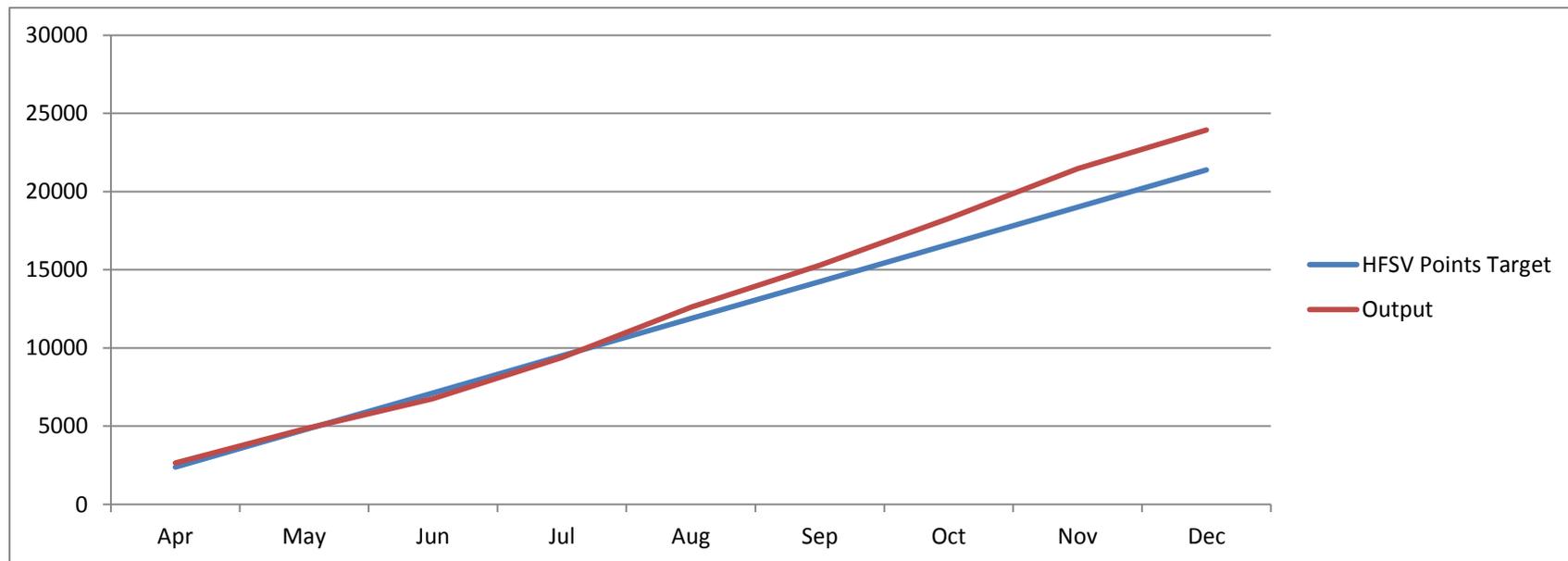
| | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|------------|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|-----|-----|------------|
| Target: | 24 | 48 | 72 | 96 | 120 | 144 | 168 | 192 | 216 | 240 | 264 | 288 | 288 |
| Completed: | 20 | 49 | 76 | 102 | 131 | 156 | 177 | 203 | 219 | | | | |



Home Fire Safety Visits

The delivery of Home Fire Safety Visits (HFSVs) is the corner stone of the SFRS Community Safety Engagement framework. By visiting households and providing fire safety advice and smoke alarms the numbers of dwelling fires and casualties will be reduced. To target the highest risk households across the Scottish Borders a points allocation based on risk and associated target has been set (24 points per high, 8 per medium, 4 per low risk visit). This will ensure valuable resources are used with greatest effect. The points achieved for the Scottish Borders are above target; increased uptake of visits, partnership working around the living safely in the home initiative and a change in the performance management arrangements for the area have had the desired positive effect . **792** (697 in Q2) visits were delivered during this reporting period and a breakdown of the delivery is provided by ward area on the following page.

| | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Total |
|-----------|------|------|------|------|-------|-------|-------|-------|-------|-------|-------|-------|--------------|
| Target | 2375 | 4750 | 7125 | 9500 | 11875 | 14250 | 16625 | 19000 | 21375 | 23750 | 26125 | 28500 | 28500 |
| Completed | 2652 | 4816 | 6756 | 9388 | 12600 | 15292 | 18280 | 21456 | 23928 | | | | |



Total visits delivered in Q3 2016/17 by ward area of the Scottish Borders:

The following table gives a good indication of the coverage across the Scottish Borders where the SFRS delivers Home Fire Safety Visits.

| Ward Area | Visits delivered in Q1 2016/17 | Visits delivered in Q2 2016/17 | Visits delivered in Q3 2016/17 |
|-------------------------|--------------------------------|--------------------------------|--------------------------------|
| East Berwickshire | 29 | 27 | 47 |
| Galashiels and District | 116 | 126 | 149 |
| Hawick and Denholm | 85 | 107 | 105 |
| Hawick and Hermitage | 114 | 93 | 114 |
| Jedburgh and District | 21 | 57 | 63 |
| Kelso and District | 27 | 36 | 48 |
| Leaderdale and Melrose | 63 | 100 | 86 |
| Mid Berwickshire | 28 | 32 | 38 |
| Selkirkshire | 38 | 63 | 77 |
| Tweeddale East | 26 | 36 | 39 |
| Tweeddale West | 23 | 20 | 26 |
| TOTAL | 570 | 697 | 792 |

Partnership Working

Youth Engagement

- The Community Action Team (CAT) led by the Scottish Borders Local Area Liaison Officer (LALO) have facilitated further youth engagement with TD1 youth hub in Gala, building on the success of last year's summer programme. A taster session was delivered on Friday 10th October with support from the fire station personnel.
- Developing on the success of this initiative, we are now in the process of actively planning a mentoring template that will offer an opportunity to one of the youths who attended the summer programme. It is hoped this mentoring programme will be up and running by the March 2017.
- Planning for a further youth engagement programme with Peebles High School is underway, where the pilot will be replicated during the months of February and March 2017.
- Intervention work, in partnership with Police Scotland and Peebles High School, was put in place for six pupils who had been identified from within the school for malicious/hoax fire calls over a sustained period. This educational input focussed on the serious consequences that could result from these calls.
- The CAT have also attended Kelso High School and Earlston High School to facilitate presentations to respective assembly year groups (S2) after some wilful fire raising incidents within the communities of these schools. Again, these educational interventions focus on the potential for serious consequences from these incidents.

Vulnerable Adults

- The local crews within the Scottish Borders continue to proactively deliver the SFRS Adult/Child Safeguarding policy and procedure and have generated **5 Adult Protection** referrals (AP1) during this quarter.
- The LALO has also attended two case conferences this quarter as an outcome from previous referrals.
- LALO continues to attend or provide information relevant to fire for the monthly Multi Agency Risk Conference (MARAC) and successful actions from these meetings have been achieved with **2** referrals received for SFRS intervention this Quarter.
- The Prevention and Protection Manager will now represent the SFRS on the Scottish Borders Public Protection Committees to ensure we can look to engage and support vulnerable adults and children across the area.

Referrals

- In addition to the MARAC outcomes the CAT team have facilitated a further **15** referrals from the Domestic Abuse Advocacy Service (DAAS) **7** referrals from the Scottish Borders Safer Housing and **1** referral from the homeless service.
- Partnership working in the Scottish Borders with British Red Cross is continuing to generate referral numbers with a total of **6** for this Quarter.
- Housing Association referrals continue from respective partners at Berwickshire Housing (BHA), Scottish Borders Housing Association (SBHA), Eildon and Waverley with a total **27** for this Quarter.

- Referrals from NHS for this quarter sit at **6** and Social Services referrals for this quarter sit at **8**. Work with these respective partners, attending their regular team meetings to provide support and further training on the referral process continues.
- Links with the Cheviot Community Health Care team (NHS) through the development of the Living Safely in the Home (LSITH) pilot project is continuing. Since the launch of this initiative on June 1st 2016, the current Falls Assessments facilitated by respective stations in the Cheviot Locality sits at **56** with **26** of those assessments consented and actioned by the Cheviot Community Health Care Team (CCHT).
- The Partnership with Heat Energy Scotland concerning Fuel Poverty is being piloted within the Cheviot Locality and since this was started in June, there have been **2** successful referrals so far.
- The ongoing farm safety initiative, SELECT DNA involving partnership working with Police Scotland continues to generate a steady flow of HFSV's.

Road Safety

- The CAT attended the Driving into the Future event at Kelso Rugby Club in November, where working along with other partner agencies delivered a Road Safety educational input to **70** pupils from S6 at Kelso High School.

Education

- The Community Action Team delivered the final week of a three-week programme of the Crucial Crew, with **1300** Primary 7 schoolchildren from schools within the Scottish Borders involved.

Other Work Completed or In Progress

- The CAT have facilitated, along with personnel from Innerleithen Fire Station and in collaboration with the Scottish Ambulance Service, additional CPR training to **20** Scottish Public Pension Authority (SPPA) employees who missed the initial training delivered at Cardrona. This training was delivered at their Business premises at Tweedbank.
- The LALO, Scottish Ambulance Service and the Emergency Planning team from Scottish Borders Council have been involved in the writing a guidance document for Automatic External Defibrillators (AED'S) that will inform about their use, how to access training and the process for installing a defibrillator in the community. The document is due for publication in early 2017.
- The CAT supported Kelso Fire Station and the Scottish Ambulance Service in delivering CPR training to Primary 7 pupils at Broomlands Primary School.
- The LALO generated referral pathways with the following partner agencies during this quarter, Chest Heart and Stroke Scotland, Live Borders, SB Cares, the Royal Voluntary Service, the Befriending project being delivered by Berwickshire Housing Association and the NHS Healthcare team (Quit for Good).
- The CAT attended the Chest Heart and Stroke Scotland local meeting group for the Cheviot area to deliver a fire safety presentation and inform the group about the Living Safely in the Home project.

- The CAT continues to support the Syrian Resettlement programme and recently delivered fire safety advice for two further families who arrived in November.
- The LALO attended the following NHS events; The Health and Social Care agenda for change and the Cheviot Community health Care team (CCHT) Falls and Frailty Pathway mapping session.
- The CAT delivered a home fire safety presentation as part of the Next Steps programme being delivered by Berwickshire Housing Association (BHA) to pupils attending Berwickshire High school Duns.
- The LALO delivered a fire safety presentation to the WRVS at Blythe Bridge in October.
- The CAT delivered fire safety presentation and facilitated an information stand along with other partner agencies at Royal Voluntary Service event at Gala Rugby Club in October.
- The LALO attended the Community Learning and Development (CLD) Strategy meeting group in November.

Steve Gourlay
Group Manager

Mid/East Lothian and Scottish Borders Prevention and Protection



Quarterly Performance Report February 2017

Period Covered: 1 April 2016 to 31 December 2016

“Making the Scottish Borders a safer place to live, work and visit”

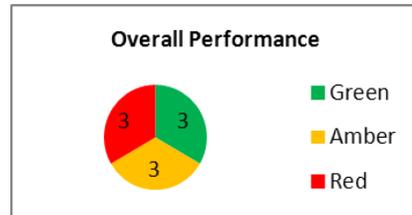
Key: Green – Performance Improved, Amber – Performance Reduced < 15%, Red – Performance Reduced >15%

Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Overall Summary

Overall Performance

Overall performance 9 indicators:



Key Successes

- Meeting with the court mandated Caledonian System/DAAS partners to ensure that women and children entitled to a service are provided with an effective response, this is in relation to more than one service having a referral for the same family. Further meetings are scheduled for February 2017 to map out effective interventions for families using this partnership approach.
- MARAC Annual Report 2015/16 is now published and available for information.
- Equally safe strategy is working its way through community planning and is due to be launched in spring 2017.
- Funding from Scottish Borders partners agreed.

Key Issues

- DAAS and the Housing Options worker are absorbing demand for the STEPS Project.
- BIG Lottery is now in receipt SBC's Pathway 2 funding bid and Business Plan.

Key Activities

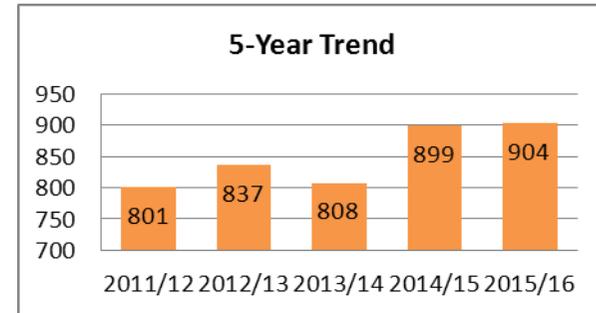
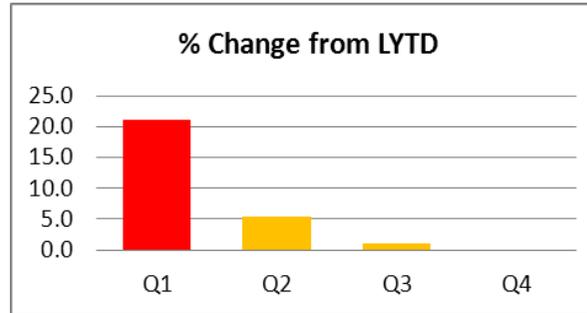
- Cedar groupwork programme is due to commence in February 2017. There will be 2 children's group running in parallel with the Mother's Group for 12 weeks.

Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Performance Indicator – Reduce the number of reported incidents of domestic abuse (adults)

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 653 | 646 | 1.1% |



Source: Police Scotland

Where we are currently

- An increase of 7 reported incidents of domestic abuse for the year to date in 2016/17 when compared to the same time period last year, which equates to a 1.1% increase.

Our Successes/Our Issues

- Domestic Abuse Services held a Pathway Service review event in January 2017 that was very well attended by police Scotland, SBRCC, Money Matter, Borders Addiction Service and many other Pathway Stakeholders. The results of this event will be considered and used to make improvements to services.

What we are doing

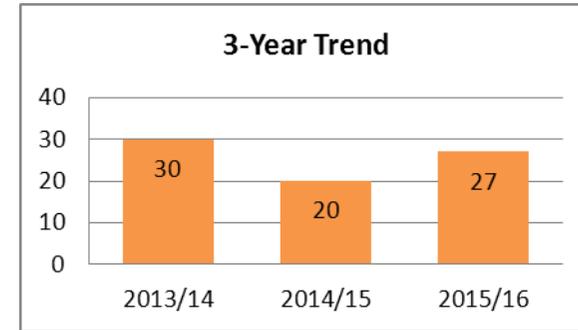
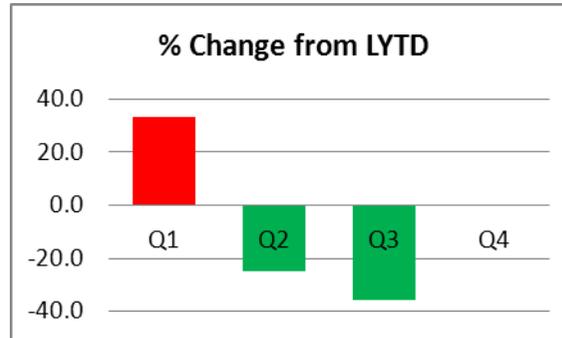
- Domestic Abuse Services are delivering training to partner agencies in using the SafeLives nationally used tool for victims of Domestic Abuse, this will support effective safety planning for clients.
- Greater involvement in the “Mentors in Violence” programme in schools.

Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Performance Indicator – Reduce the number of rapes and sexual assaults that are domestic abuse related

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 9 | 14 | -35.7% |



Source: Police Scotland

Where we are currently

- 5 fewer reported sexual crimes related to domestic abuse in the year to date when compared to the same time period last year, which equates to a 35.7% decrease. It is expected that this figure will fluctuate during the year due to historical reporting of sexual crimes.

Our Successes/Our Issues

- Clients are supported to report incidents of sexual violence as part of engagement with the DAAS service and the DACS service will encourage reporting of historical sexual violence where possible.

What we are doing

- Supporting clients to report to the Police will always remain a key task for domestic abuse services.

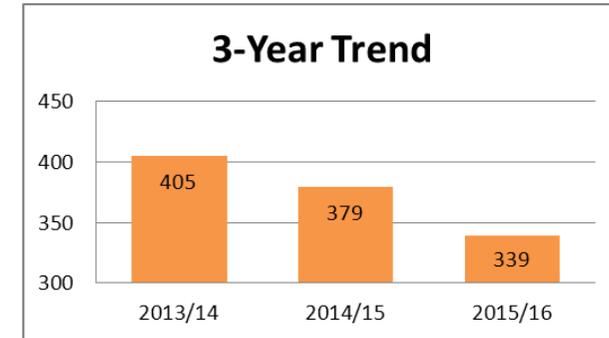
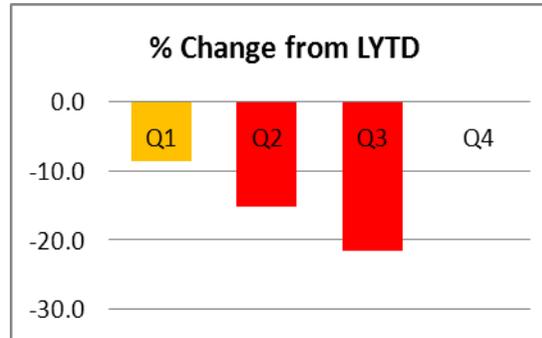
Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Performance Indicator – Increase the number of referrals to the Domestic Abuse Advocacy Support (DAAS) Service

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 211 | 269 | -21.6% |

Source: DAAS



Where we are currently

- 58 fewer referrals in the year to date when compared to the same time period in 2015/16. The aim is to increase referrals but the trend for the last 3 years has been downward.

Our Successes/Our Issues

- We are publicising the DAAS service Borders wide using a wide range of resources.
- Two staff members are now fully qualified Independent Domestic Abuse Advisors under the national Professional Development Award with a third undertaking the training.
- There has been an upward trend of referrals in the period 28th December to date, with self-referrals and Police referrals, in particular, on the increase.

What we are doing

- Supporting Safer Communities team members to develop further skills/knowledge to build up resilience in relation to service delivery.
- Improved reporting process from Police Scotland directly into the DAAS service, using the Vulnerable Person’s Database reporting through Egress.

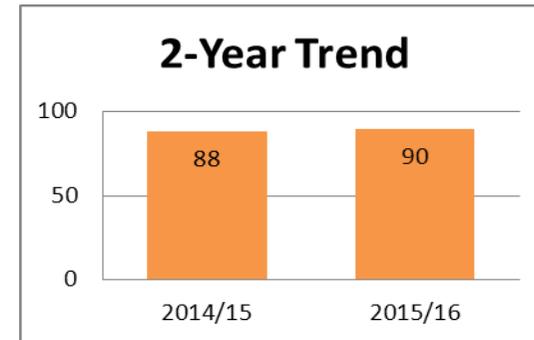
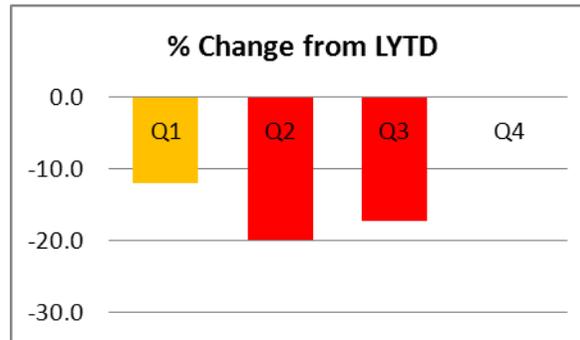
Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Performance Indicator – Increase the number of high risk domestic abuse cases discussed at Multi-Agency Risk Assessment Conference (MARAC)

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 57 | 69 | -17.4% |

Source: MARAC



Where we are currently

- A decrease in the number of cases discussed at MARAC in the year to date when compared to the same time period in 2015/16.
- MARAC referrals are lower than the expected yearly total of 200. This projected figure is based on a national UK wide statistical indicator that suggests that a population the size of Scottish Borders could expect 200 high risk cases per year (SafeLives 2015).

Our Successes/Our Issues

- Self-Assessment Improvement Plan 75% complete.
- Core agency attendance at MARAC in the Borders is greater than the number recommended by SafeLives.

What we are doing

- Planning the partner agency training needs for the next 12 months.

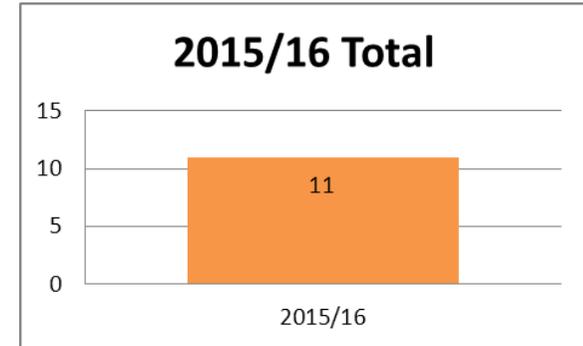
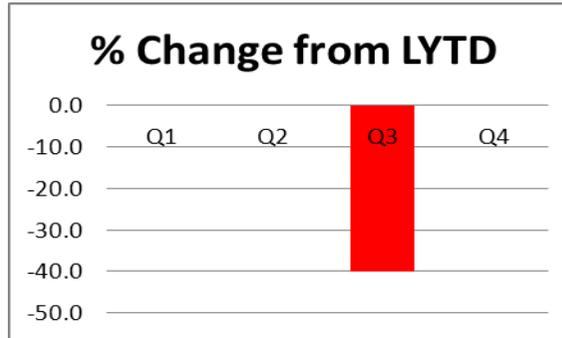
Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Performance Indicator – Increase the number of high risk offender referrals to Multi-Agency Tasking and Coordinating (MATAC) group

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 6 | 10 | -40% |

Source: Police Scotland



Where we are currently

- The number of referrals to the end of quarter 3 of 2016/17 is 40% lower than recorded for 2015/16 for the same time period.

Our Successes/Our Issues

- Well established MARAC and MATAC processes in place and strong partnership working.

What we are doing

- Continuing to ensure MATAC is always considered at MARAC for repeat perpetrators or perpetrators whose risk level or nature of the risk is deemed of concern.

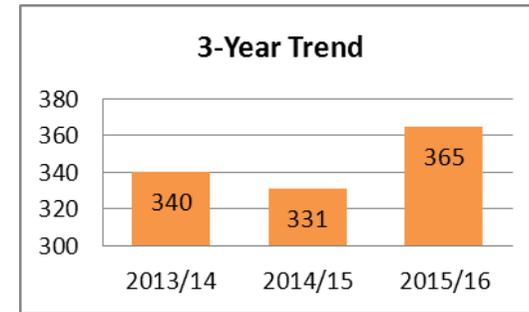
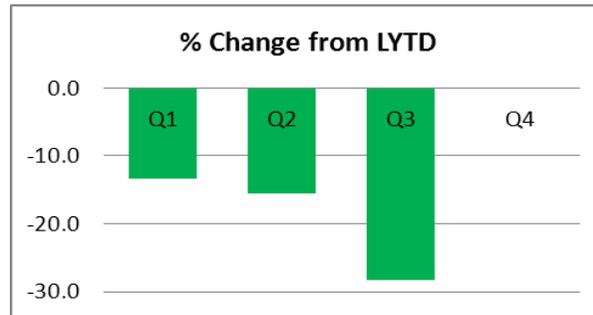
Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Performance Indicator – Reduce the number of children who have experienced domestic abuse (present in home)

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 200 | 279 | -28.3% |

Source: DAAS



Where we are currently

- 79 fewer children present in the home where domestic abuse incidents took place. This is a 28.3% reduction on the year to date when compared to the same time period in 2015/16.

Our Successes/Our Issues

- An increase in child protection concern forms to Children and Young People Services when a case has been heard at MARAC.
- Require advocacy for children regarding their rights.

What we are doing

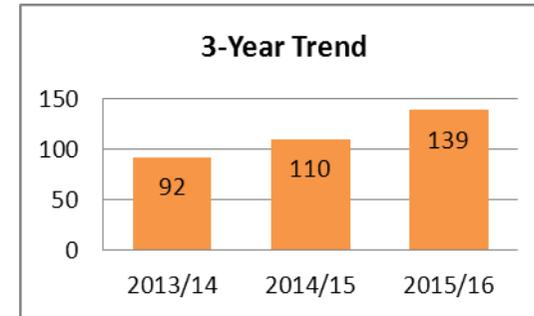
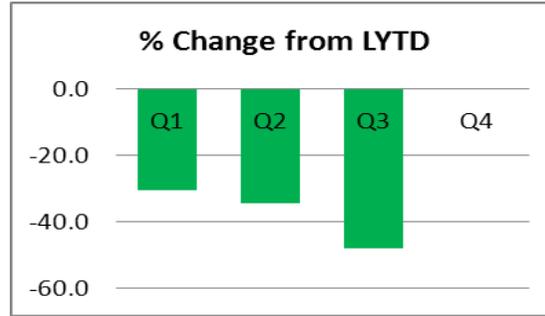
- Children referred and signposted to Children 1st who have witnessed/been involved in Domestic Abuse, receive an assessment and one to one support.
- Children and their mothers who are in recovery from Domestic Abuse are referred to CEDAR (Children Experiencing Domestic Abuse Recovery).
- Attending and participating in Multi-Agency Conferences, child protection and concern meetings and liaise with education.
- Supporting the parent to safety plan with the child to prevent further exposure to Domestic Abuse.

Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Performance Indicator – Reduce the number of children who have witnessed domestic abuse (present at incident)

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 56 | 108 | -48.1% |



Source: DAAS

Where we are currently

- 52 fewer children witnessing domestic abuse. This is a 48.1% reduction for the year to date when compared to the same time period in 2015/16 and is currently reversing a recent upward trend.

Our Successes/Our Issues

- Children that have witnessed domestic abuse are discussed with Children 1st and will be prioritised for one to one support.
- Children would benefit from further advocacy tailored to their circumstances. E.g. when a child is having court ordered contact and needs to be aware of their rights.

What we are doing

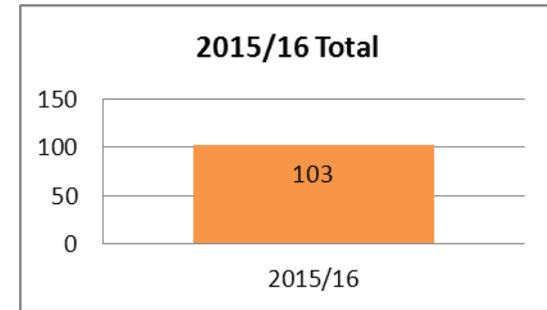
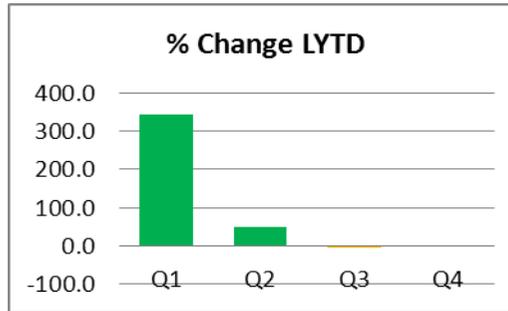
- At the point of referral we are informing Children and Young People’s Services that a child has witnessed Domestic Abuse.
- Supporting safety planning with the parent who is the Domestic Abuse victim.

Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Performance Indicator – Increase the number of safe housing options security installations

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 67 | 72 | -6.9% |



Source: Pathway Project

Where we are currently

- A small reduction (6.9%) in the number of security installations made in the year to date when compared to 2015/16.

Our Successes/Our Issues

- Our pet placement scheme has allowed clients the option of having their pets temporarily boarded whilst the client themselves can explore all avenues of safer housing options
- We continue to be able to make clients safe whether that is in their own home or in a location of their choosing.

What we are doing

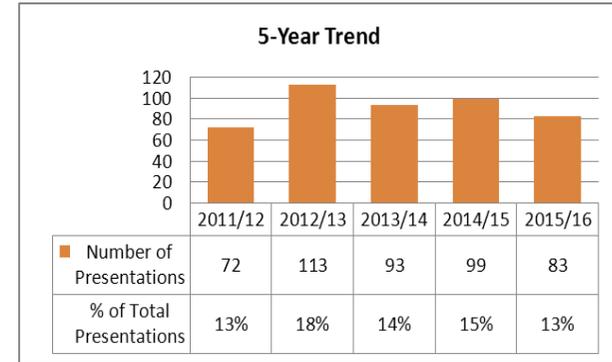
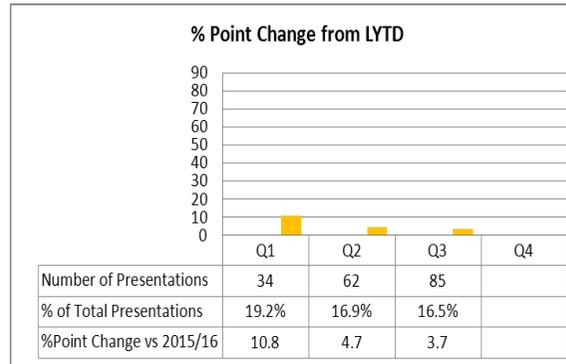
- Safe Housing Options continue to work with all registered social landlords, private landlords, owner occupiers and homelessness in the provision of additional safety measures and looking at and offering all housing options available to the clients.
- Safe Housing Options continues to support and provide training for all partner agencies in relation to domestic abuse and safe housing.
- We continue to work with our partners in the provision of emergency pet placements.

Strategic Priority 1 – Reduce the level and Impact of Gender Based Violence through effective partnership working

Performance Indicator – Reduce the number of homeless assessment presentations due to dispute within a violent or abusive household

Performance

| YTD | LYTD | Change % Point |
|------|------|----------------|
| 16.5 | 12.8 | 3.7 |



Source: SBC Homeless Service

Where we are currently

- An increase in the number of homeless presentations from 60 in the year to date of 2015/16 to 85 in 2016/17. This is a 3.7 percentage point increase against total presentations for the year to date.

Our Successes/Our Issues

- Whilst the number of presentations has seen an unwanted increase this does not take account of the numerous successful interventions carried out to allow victims to remain in their own homes.

What we are doing

- The domestic abuse STEPS workers work proactively with housing providers, private landlords and owner occupiers to maintain people in their own homes and reduce any further homelessness.

Strategic Priority 2 – Reduce the level and Impact of substance misuse through effective partnership working

Overall Summary

Overall Performance

Overall performance 5 indicators:



Key Successes

- Increased uptake for “Best Bar None” with 24 applications received in 2016/17.
- New referral process established with RSLs in relation to drug dealing in our communities.
- Continued low level of ASB in licensed premises throughout Scottish Borders.

Key Issues

- Continued availability of cheap alcohol in all licensed off-sales premises.
- Currently funding for “Best Bar None” is not in place for 2017/18.

Key Activities

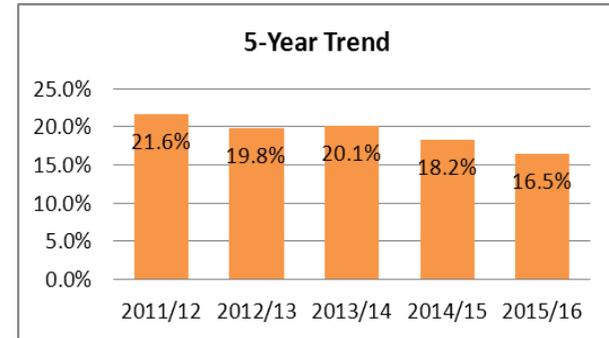
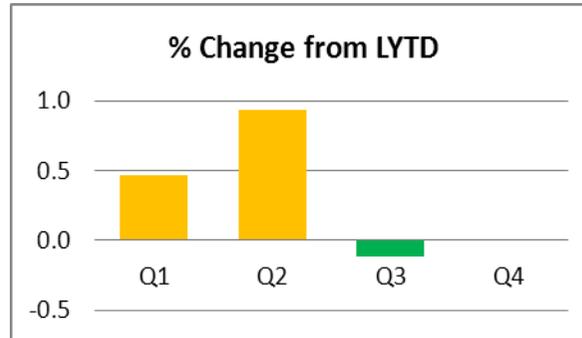
- Re-establishment of the Alcohol and Drug Tasking and Coordinating Group to focus on this strategic priority.

Strategic Priority 2 – Reduce the level and Impact of substance misuse through effective partnership working

Performance Indicator – Reduce the percentage of ASB incidents that are alcohol related

Performance

| YTD | LYTD | Change % Points |
|-------|-------|-----------------|
| 16.5% | 16.6% | 0.9 |



Source: SCT Database

Where we are currently

- A small decrease in the percentage of ASB incidents that are alcohol related in the second quarter of 2016/17 when compared to the same time period in 2015/16. The percentage of alcohol related incidents has been decreasing month on month since April.

Our Successes/Our Issues

- A number of successful multi-agency initiatives were carried out in areas where alcohol fuelled ASB was having a detrimental effect on the community (Gala Park, Inchmyre) and issues have improved in these areas.
- Recent issues with youths in Galashiels, particularly in relation to alcohol, are being addressed through increased weekend patrols by Police Scotland.

What we are doing

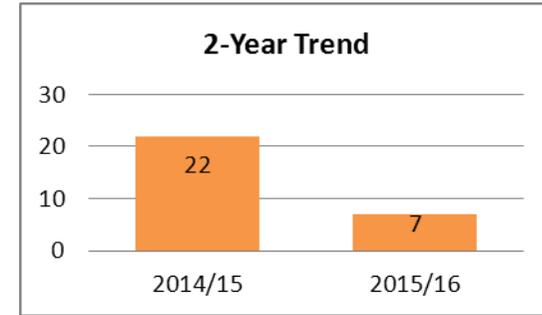
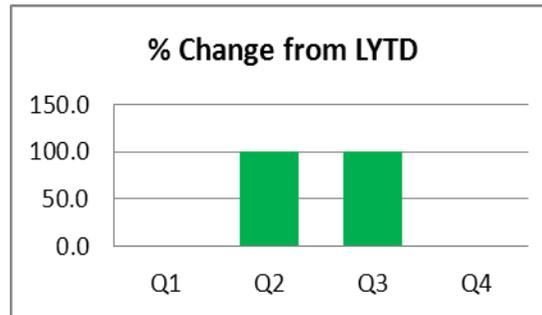
- Letters are issued by Police Scotland to those youths involved in alcohol related incidents offering referral to support services.
- Daily partnership monitoring of all ASB allows for early and effective intervention, where appropriate.

Strategic Priority 2 – Reduce the level and Impact of substance misuse through effective partnership working

Performance Indicator – Increase the number of Alcohol Brief Intervention (ABI) screenings undertaken by the Antisocial Behaviour Unit (ASBU)

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 14 | 7 | 100% |



Source: ASBU

Where we are currently

- 100% increase in the number of referrals in the year to date when compared to the same time period in 2015/16.
- In total there have been 29 face to face interviews conducted in the year to date. In 48.3% (14) of interviews ABI screenings were undertaken.

Our Successes/Our Issues

- We are pleased that ABI screenings are now a standard part of our earliest interventions, we hope that by making it standard practice that we can signpost even more people to services that can support them and in return the levels of ASB will reduce.

What we are doing

- We continue to deliver these interventions at the earliest opportunity and will review at the end of each year.

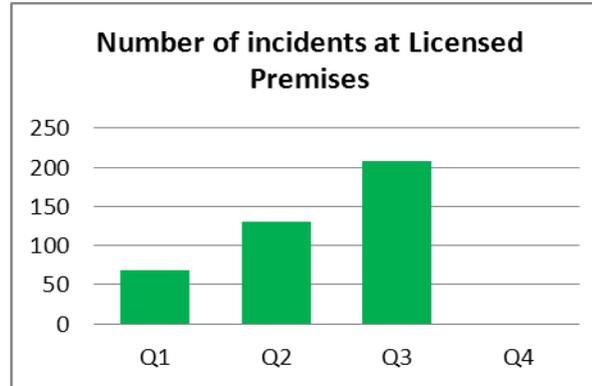
Strategic Priority 2 – Reduce the level and Impact of substance misuse through effective partnership working

Performance Indicator – Increase the number of interventions following antisocial incidents in licensed premises

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 208 | N/A | N/A |

Source: Police Scotland



Where we are currently

- 78 interventions undertaken in the third quarter of 2016/17 bringing the total for the year to date to 208.

Our Successes/Our Issues

- This is a new indicator for 2016/17 and historical data is not available for comparison as the Police are using a new recording system from April 2016.

What we are doing

- The Police and SBC licensing officers continue to address all reports of antisocial behaviour at licensed premises.
- New recording database “InnKeeper” now fully operational in Police Scotland.

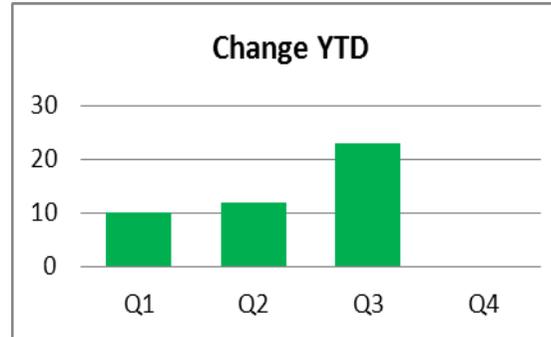
Strategic Priority 2 – Reduce the level and Impact of substance misuse through effective partnership working

Performance Indicator – Increase the number of referrals into the ASB process as a result of proactive drug enforcement

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 23 | N/A | N/A |

Source: SCT Database



Where we are currently

- Collection of data for this indicator is new for 2016/17 therefore comparison to previous years is not currently possible.

Our Successes/Our Issues

- Following the sharing of details about drug supply and production charges with registered social landlords, the relevant landlords have formally warned their tenants.

What we are doing

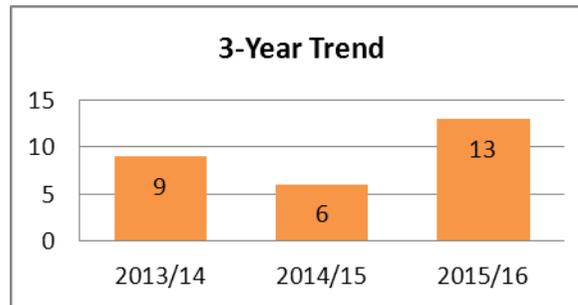
- Introduction of the referral process is further increasing our early intervention capability in dealing with ASB.

Strategic Priority 2 – Reduce the level and Impact of substance misuse through effective partnership working

Performance Indicator – Increase the number of “Best Bar None” premises

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| N/A | 13 | N/A |



Source: Police Scotland

Where we are currently

- This indicator is measured annually therefore results will not be available for 2016/17 until quarter 4.

Our Successes/Our Issues

- 24 applications have been received this year.
- Funding for 2017/18 is not currently in place.

What we are doing

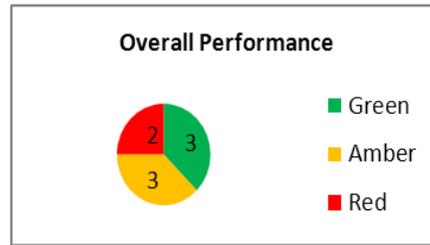
- Premises assessments were completed in November 2016.
- The awards ceremony is being planned for 2nd March 2017.

Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Overall Summary

Overall Performance

Overall performance 8 indicators:



Key Successes

- Increased use of early and effective intervention in antisocial behaviour cases.

Key Issues

- Requirement to address resilience in mediation capacity.

Key Activities

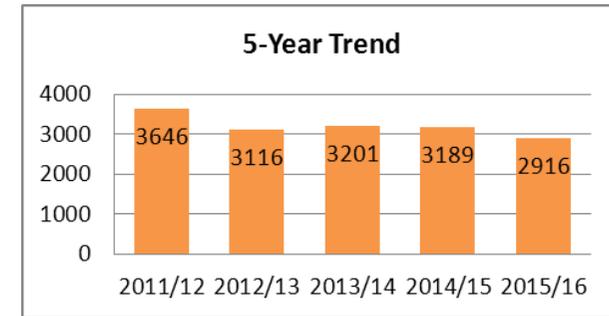
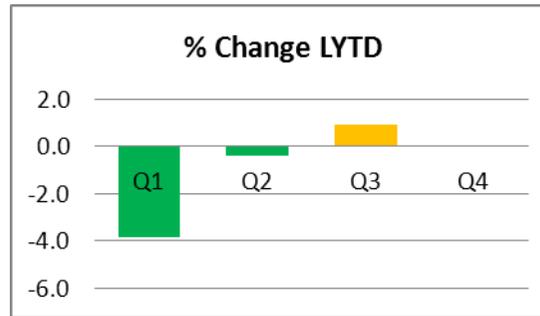
- Reviewing and updating the multi-agency antisocial behaviour procedures.
- Refocus on prevention activities, driven by police Scotland.

Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Performance Indicator – Reduce the number of group 1-5 crimes

Performance

| YTD | LYTD | Change % |
|------|------|----------|
| 2284 | 2263 | 0.9% |



Source: Police Scotland

Where we are currently

- A small increase in the number of group 1-5 crimes recorded in the year to date when compared to the same time period in 2015/16. This equates to 21 additional victims.

Our Successes/Our Issues

- A high profile and nationally recognised rural crime initiative has seen a 62% reduction in the value of property stolen. It is planned to repeat this initiative in 2017/18.

What we are doing

- Police Scotland have introduced a model that is focused on crime prevention and tackling inequalities. The model takes best practice examples from throughout Scotland and applies these consistently within local areas with the aim of preventing crime and reducing offending. The rural crime initiative in Scottish Borders is one such example of best practice.

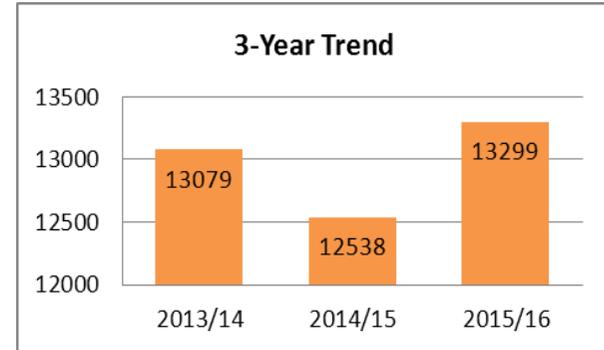
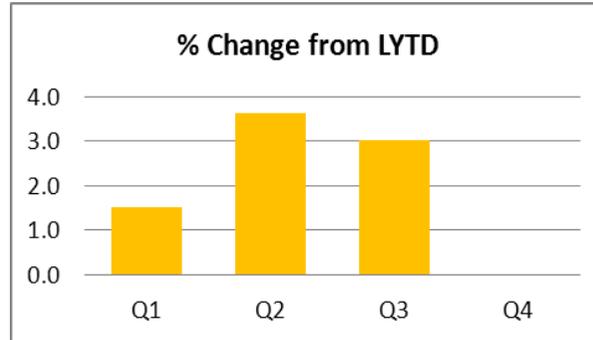
Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Performance Indicator – Reduce the number of recorded ASB incidents

Performance

| YTD | LYTD | Change % |
|-------|-------|----------|
| 10537 | 10228 | 3.0% |

Source: SCT Database/ASBU/RSLs



Where we are currently

- An increase of 309 reported incidents for the year to date when compared to the same time period in 2015/16.

Our Successes/Our Issues

- Increased numbers of incidents in Galashiels and Hawick in November and December 2016, particularly in relations to youths.
- Recent issues have included youths from out of the area (Gorebridge) coming into Galashiels and causing disorder.

What we are doing

- There is a multi-agency group working to find a solution to the spike in youth disorder and we are considering the full range of tactical options following an environmental assessment.

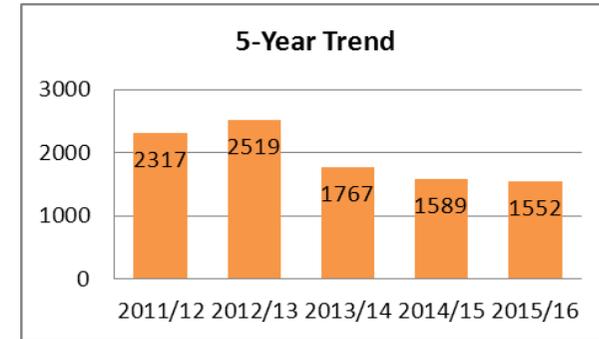
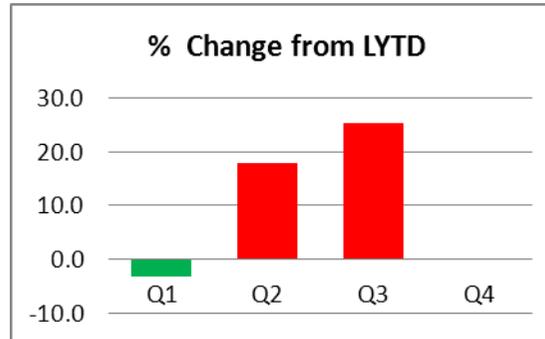
Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Performance Indicator – Reduce the number of youth related ASB incidents

Performance

| YTD | LYTD | Change % |
|------|------|----------|
| 1484 | 1185 | 25.2% |

Source: SCT Database



Where we are currently

- An increase in the number of youth related incidents in the year to date in 2016/17 when compared to the same time period in 2015/16. If the current trend continues it is likely that youth incidents will show the first year end increase in 5 years.

Our Successes/Our Issues

- Issues within Hawick and Galashiels have resulted in an increase in youth related incidents in quarter 2 and 3. Some of the increase is attributed to repeat offenders.

What we are doing

- Monthly youth bulletins are issued that identify specific ASB locations and named youths involved in ASB.
- Letters are issued by Police Scotland to those youths involved in alcohol related incidents offering referral to support services.
- Closer working relationships established with “Youth Borders” and local youth groups.
- Youth community officers continue to deliver youth diversionary projects across Scottish Borders.
- A multi-agency approach to resolving the issues in Hawick and Galashiels is being pursued.

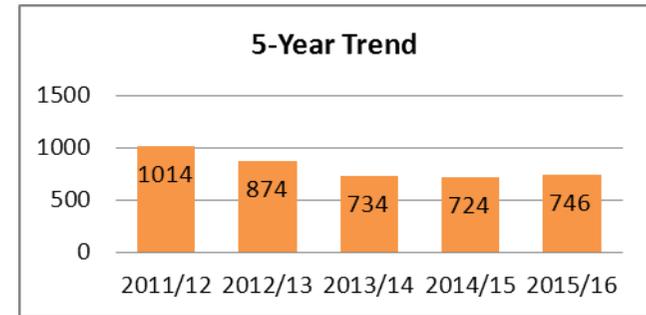
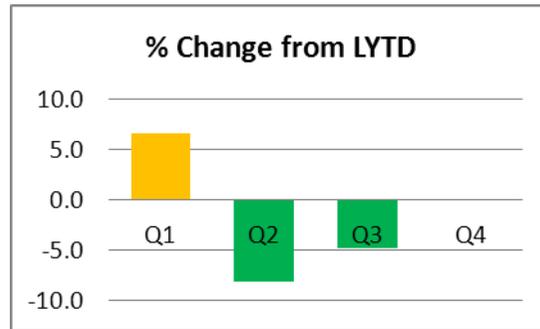
Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Performance Indicator – Reduce the number of reported vandalisms

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 568 | 597 | -4.9% |

Source: Police Scotland



Where we are currently

- A decrease in the number of reported vandalisms in the year to date when compared to the same time period in 2015/16, which equates to 29 fewer victims of this type of crime.

Our Successes/Our Issues

- Police Scotland refocus on high-volume, low-level crime and preventative policing through directed patrolling.

What we are doing

- Continued work by youth community officers in all primary and secondary schools.
- Community Beat Officers (CBOs) are working closely with communities affected by vandalism.

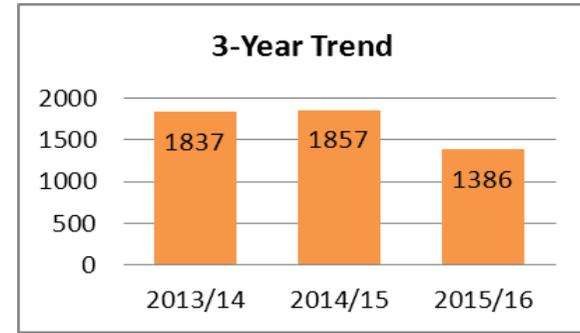
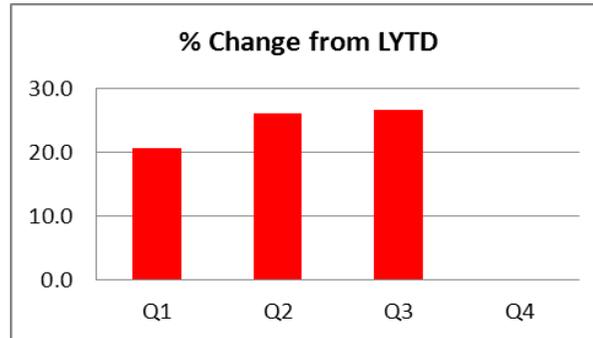
Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Performance Indicator – Reduce the number of persons being monitored for antisocial behaviour

Performance

| YTD | LYTD | Change % |
|------|------|----------|
| 1366 | 1079 | 26.6% |

Source: ASBU



Where we are currently

- 287 more persons being monitored for antisocial behaviour in the year to date when compared to the same time period in 2015/16.

Our Successes/Our Issues

- Although the number of persons being monitored has increased, the balance between high end (ASBO Stage) and lower end (Taken on for research) has changed dramatically. This in effect means the amount of time taken to turn around behaviour has reduced and the impact on victims will also have reduced. This is positive.

What we are doing

- We are continuously looking at what other agencies do or what diversions can be implemented. It will be explored further this year through some bespoke training that will be delivered to the wider partnership.
- A formal process exists between partner agencies to take a consistent approach to addressing antisocial behaviour.

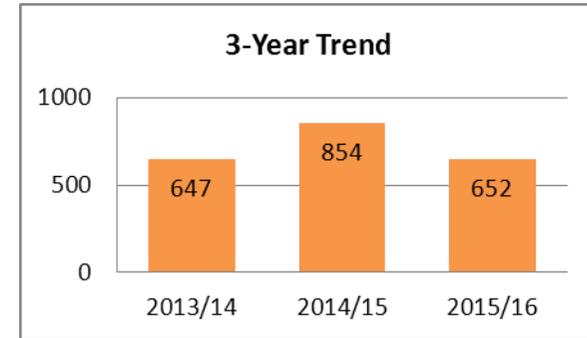
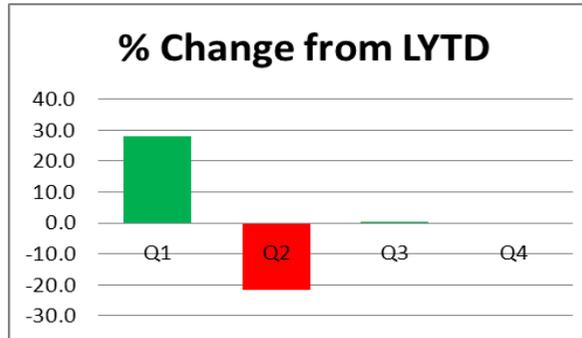
Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Performance Indicator – Increase the number of early interventions made by ASB partners

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 562 | 561 | -0.2% |

Source: ASBU



Where we are currently

- An increase of 1 intervention in the year to date when compared to the same time period in 2015/16.

Our Successes/Our Issues

- We continue to work as a partnership to share information and respond in a coordinated way.

What we are doing

- We are using analysis to better understand antisocial behaviour and to improve the approach being taken and the outcomes for complainers.

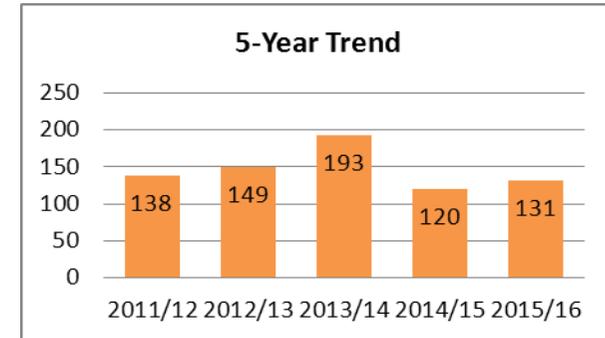
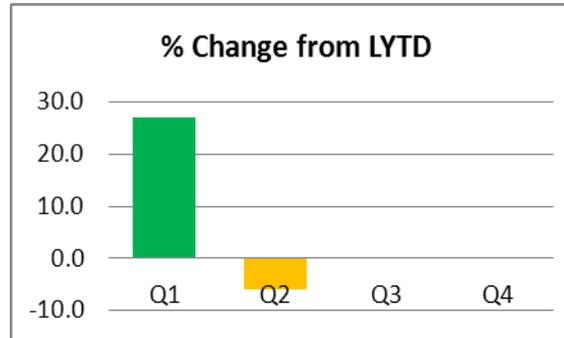
Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Performance Indicator – Increase the number of mediation referrals

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 98 | 98 | 0% |

Source: Mediation



Where we are currently

- The same number of referrals in the year to date when compared to the same time period in 2015/16.

Our Successes/Our Issues

- Development of a succession plan to update noise monitoring equipment.

What we are doing

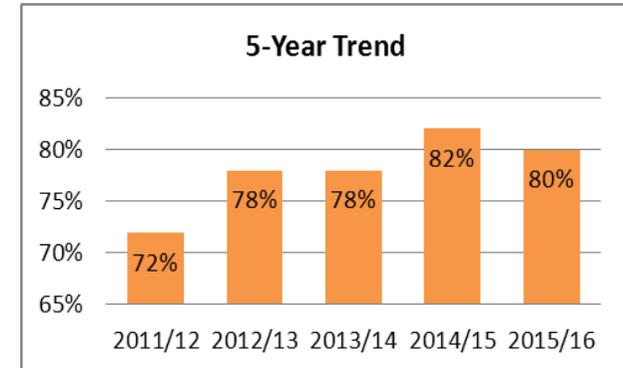
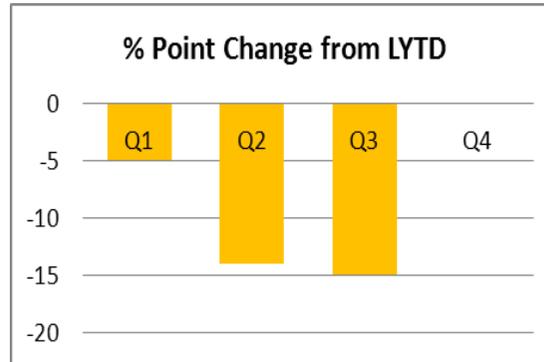
- Mediation has a series of promotional events lined up for the last quarter of 2016/17, which should improve partnership understanding of what can be achieved and will increase the referral rates.

Strategic Priority 3 – Reduce the level and Impact of crime and antisocial behaviour through effective partnership working

Performance Indicator – Increase the percentage of mediation cases that show agreement/improvement after mediation

Performance

| YTD | LYTD | Change % Points |
|-----|------|-----------------|
| 64% | 79% | -15 |



Source: Mediation

Where we are currently

- A reduction in the percentage of cases that show agreement/improvement after mediation in the year to date when compared to the same time period in 2015/16.

Our Successes/Our Issues

- Success rates for mediation are very dependent on the type of cases that are taken on, which cannot always be predicted. An annual analysis of cases will look at what factors impact on the success rates.
- We are also now referring some cases from the Core Group Meeting (traditionally not done in the past) this may have some impact as they tend to be more complex.

What we are doing

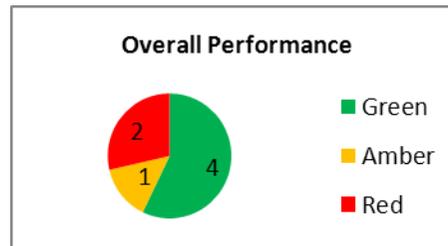
- Partners are being given refresher training when it is best to refer a case. The earlier they are referred the better chance there is of success. The roadshow type visits will take about two months to complete.

Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Overall Summary

Overall Performance

Overall performance 7 indicators:



Key Successes

- Delivery of a wide range of road safety initiatives across different user and age groups throughout Scottish Borders.
- Zero children killed on our roads in the year to date.
- A successful funding bid has resulted in resources now being available to roll out the older driver programme Borders wide along with the under 17 project and the 17-25 year old driving scheme.

Key Issues

- An overall increase in killed/seriously injured figures for Scottish Borders. However detailed analysis has indicated no common causal factors or obvious preventative shortfalls.
- There is currently a vacancy for the Community Safety Officer post with Scottish Borders however other partner agencies are assisting in the road safety work to allow projects to continue. The vacancy will be filled in the near future.

Key Activities

- Following a successful funding bid “Drivewise Borders” has been set up as a partnership scheme involving Police Scotland, SAS, SFRS, Scottish Borders Council, Cleland Volvo, Institute of Advanced Motorists, Scottish Borders Safer Communities Department and many others. There are 3 separate schemes within the “Drivewise” project:
 - An under 17s initiative which educates young adults who are under 17 and not old enough to drive regarding how attitudes can impact on driver behaviour, both as a passenger and when behind the wheel of a car. It is delivered in a safe off road environment.
 - The 17-25 Young Driver scheme is led by the Institute of Advanced Motorists (IAM) and involves practical and theory training into the aspects of advanced driving.
 - The over 65s project is bespoke theory sessions for the older driver followed by the option to get a refresher drive with a trained instructor.

Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Performance Indicator – Reduce the number of road users killed or seriously injured

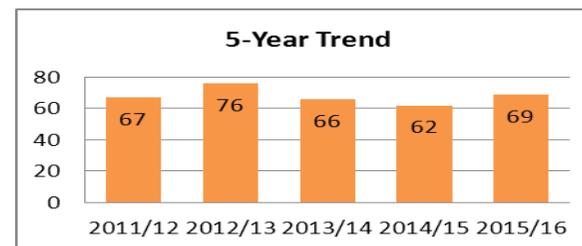
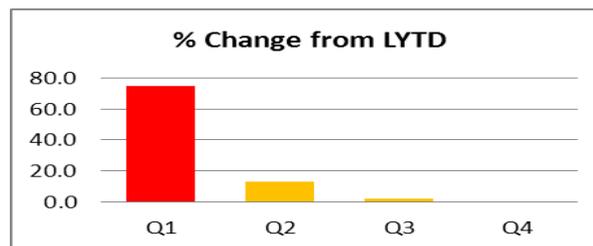
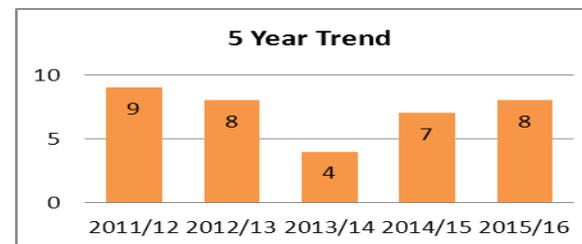
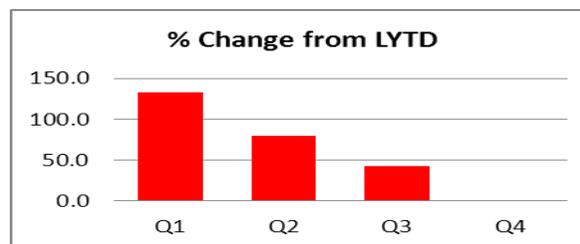
Performance

Killed

| YTD | LYTD | Change % |
|-----|------|----------|
| 10 | 7 | 42.9% |

Seriously Injured

| YTD | LYTD | Change % |
|-----|------|----------|
| 57 | 56 | 1.8% |



Source: Police Scotland

Where we are currently

- An increase of 3 road users killed on our roads in the year to date when compared to the same time period in 2015/16.
- An increase of 1 road users seriously injured in the year to date when compared to the same time period in 2015/16.
- We will not meet the objective of reducing the number of people killed on our roads in 2016/17 when compared to 2015/16.

Our Successes/Our Issues

- A successful funding bid has resulted in resources now being available to support young driver programmes throughout the Borders.

What we are doing

- As part of the “Drivewise Borders” programme 3 separate initiatives designed for under 17s, 17-25s and over 65s are being developed and will be delivered Borders wide.

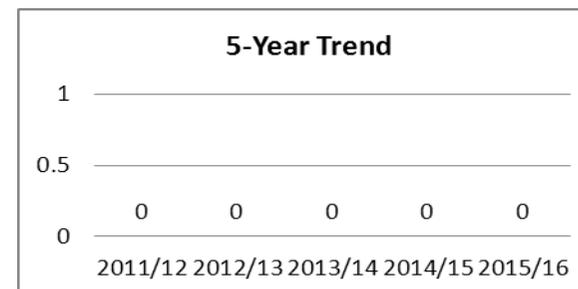
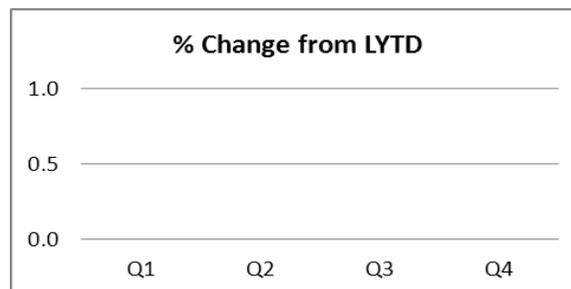
Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Performance Indicator – Reduce the number of children killed or seriously injured on our roads

Performance

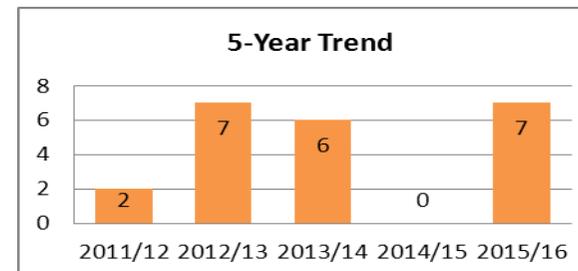
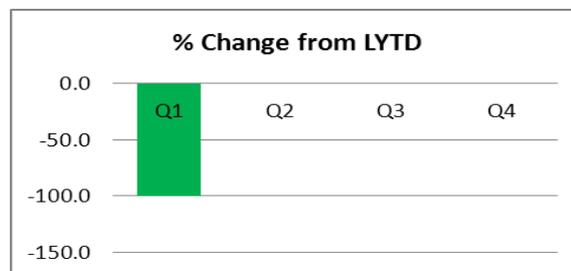
Killed

| YTD | LYTD | Change % |
|-----|------|----------|
| 0 | 0 | 0% |



Seriously Injured

| YTD | LYTD | Change % |
|-----|------|----------|
| 4 | 4 | 0% |



Source: Police Scotland

Where we are currently

- 0 children killed on our roads in the year to date.
- 2 children seriously injured on our roads in the third quarter of 2016/17, bringing the total to 4, the same as last year at this point.

Our Successes/Our Issues

- There have been no child fatalities on our roads in the last 5 years.

What we are doing

- Road safety messages for children continue to be delivered through a number of events and programmes held throughout the year e.g. Junior Road Safety Officers scheme, Crucial crew, Safer travel to School, Countryside day. All of these activities are planned for 2017.

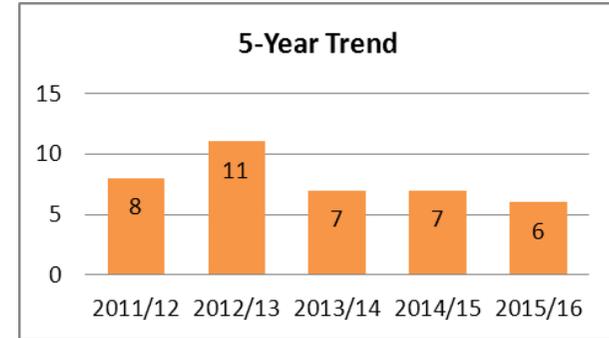
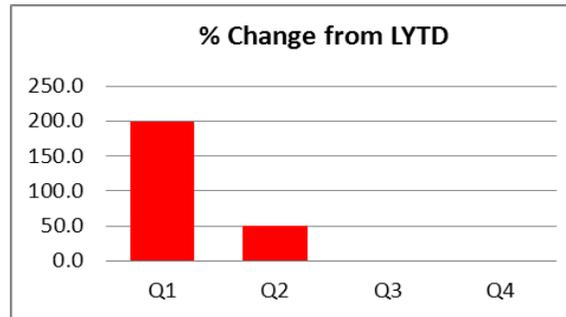
Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Performance Indicator – Reduce the number of young drivers aged 17-25 killed or seriously injured on our roads

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 5 | 5 | 0% |

Source: Police Scotland



Where we are currently

- 5 young drivers killed or seriously injured in the year to date, the same number as the same time period in 2015/16.

Our Successes/Our Issues

- A successful funding bid has resulted in resources now being available to support young driver programmes throughout the Borders.

What we are doing

- Planning for the 2017 young drivers initiatives delivered through the “Drivewise” project has commenced.

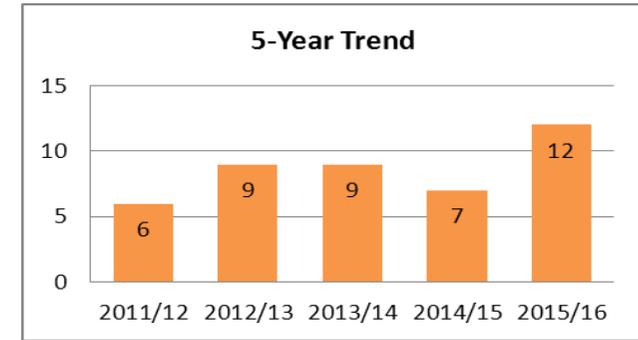
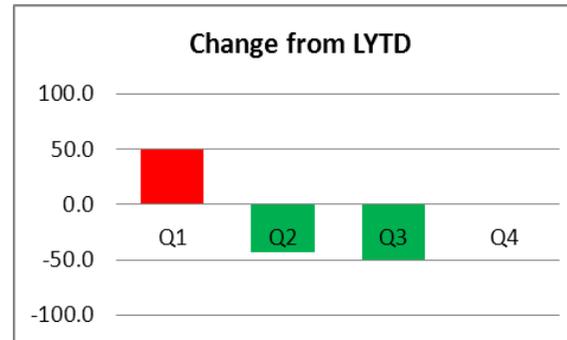
Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Performance Indicator – Reduce the number of older drivers aged 60+ killed or seriously injured on our roads

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 6 | 12 | 33.3% |

Source: Police Scotland



Where we are currently

- 6 older drivers killed or seriously injured in the year to date, a decrease on the same time period in 2015/16.

Our Successes/Our Issues

- A successful funding bid has resulted in resources now being available to roll out the older driver programme Borders wide.
- 72 people participated in the courses up to the end of 2016.

What we are doing

- Planned roll out of Borders Drivers Gold in Spring of 2017 to all of the Scottish Borders.

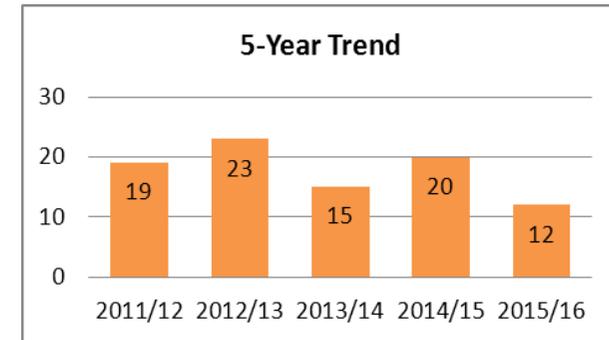
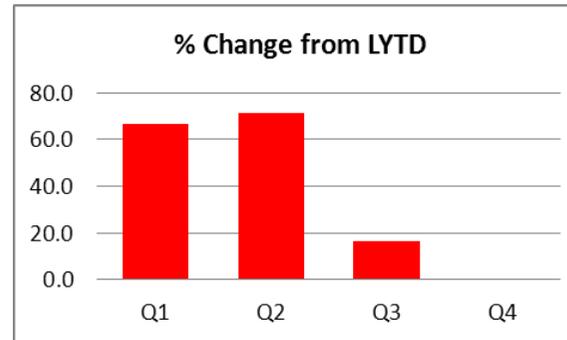
Strategic Priority 4 – Reduce the level and Impact of poor driver behaviour through effective partnership working

Performance Indicator – Reduce the number of motorcyclists killed or seriously injured on our roads

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 14 | 12 | 16.7% |

Source: Police Scotland



Where we are currently

- 14 motorcyclists killed or seriously injured in the year to date, an increase on the same time period in 2015/16.

Our Successes/Our Issues

- The Fire Service is assisting with planned motorcycling events for 2017 until the post of community Safety Officer is filled.

What we are doing

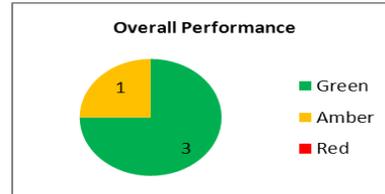
- Planning for the annual motorcycling open day 2017 at Galashiels Fire station, which encourages local motorcyclists to take up advanced rider training, is being progressed with the assistance of the Fire Service.

Strategic Priority 5 – Reduce the level and Impact of accidents in the home through effective partnership working

Overall Summary

Overall Performance

Overall performance 4 indicators:



Key Successes

- Rollout of “Living Safely in the Home” in the Cheviot locality has completed and 25 referrals have been made to date.

Key Issues

- There is currently a vacancy for the Community Safety Officer post with Scottish Borders however other partner agencies are assisting in the accident prevention work to allow projects to continue. The vacancy will be filled in the near future.

Key Activities

- Evaluation of the “Living Safely in the Home” project is underway and due to complete by March 2017.

Strategic Priority 5 – Reduce the level and Impact of accidents in the home through effective partnership working

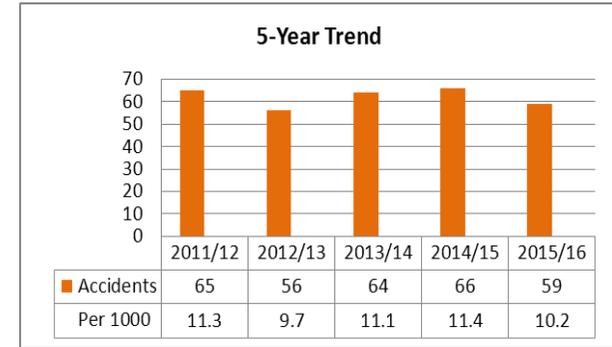
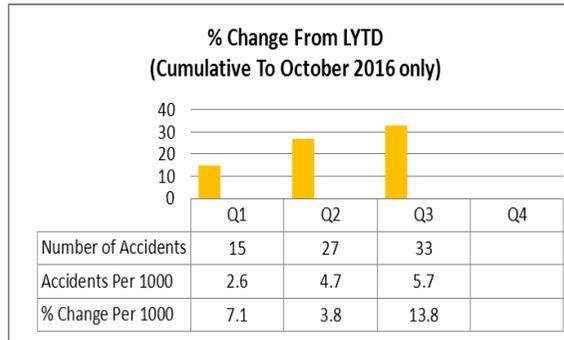
Performance Indicator – Reduce the number of emergency hospital admissions for children under 5 where a home accident is recorded as the main reason for attendance (per 1000 population)

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 5.7 | 5.0 | 13.8% |

Please note: Data is to October 2016 only

Source: NHS BGH



Where we are currently

- For the time period 1st April to 31st October 2016 there has been an increase of 4 accidents in the under 5s recorded, when compared to the same time period in 2015. Data for November and December 2016 is still being finalised.

Our Successes/Our Issues

- “Safety First Scheme” set up in 2007 continues to provide free child safety equipment to about 100 identified vulnerable families per annum. Funding for the scheme was reduced in 2009 from £3000 to £2000 per annum and has not changed since then. This means the impact of the scheme will diminish over time.
- In 2015 /16 Scottish Borders received some short term additional funding through the pilot Scottish Home Safety Equipment Scheme (SHSES) to provide child safety equipment to families on low income. Scheme was run through Eildon and Berwickshire housing associations with approx. 100 families benefiting from the equipment.

What we are doing

- Evaluation of “Living Safely in the Home” is being undertaken and is due to complete by March 2017.
- Child safety in the home is promoted annually through child safety week in June and throughout the year to various parent and baby groups across the Scottish Borders.

Strategic Priority 5 – Reduce the level and Impact of accidents in the home through effective partnership working

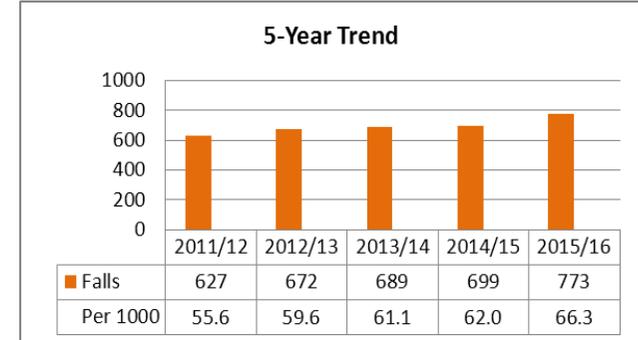
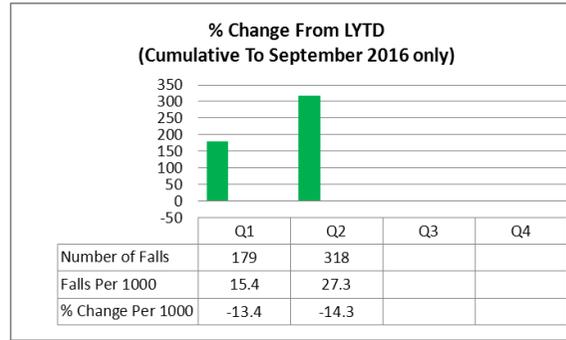
Performance Indicator – Reduce the number of emergency hospital admissions for 75+ where a fall is recorded as the main reason for attendance (per 1000 population)

Performance

| YTD | LYTD | Change % |
|------|------|----------|
| 27.3 | 31.8 | -14.3% |

Please note: Data is to September 2016 only

Source: NHS BGH



Where we are currently

- For the time period 1st April to 30th September 2016 fewer falls in the over 75s have been recorded, when compared to the same time period in 2015. Data for quarter 3 is being finalised.

Our Successes/Our Issues

- Rollout of “Living Safely in the Home” has been completed in the Cheviot locality and 25 referrals have been received to date.

What we are doing

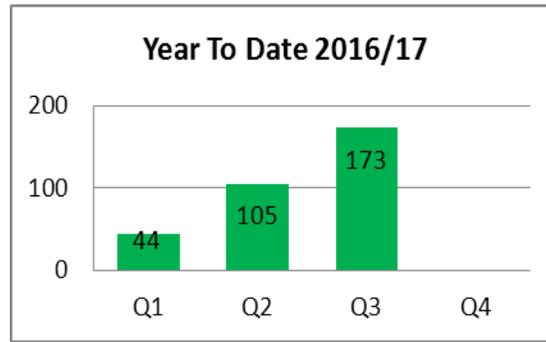
- Evaluation of “Living Safely in the Home” is being undertaken and is due to complete by March 2017.

Strategic Priority 5 – Reduce the level and Impact of accidents in the home through effective partnership working

Performance Indicator – Increase the number of actioned Fire Service adult and child protection referrals received from Safer Communities

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 173 | N/A | N/A |



Source: SFRS

Where we are currently

- Currently establishing a baseline, therefore data is only available for the current year. No comparison possible.

Our Successes/Our Issues

- Overall there has been an increase in referrals in quarter 3 when compared to quarter 2.
- Referrals from Social Services have increased following training provision by the LALO.
- Referrals from Police Scotland were low in quarter 3 due to restructuring within Safer Communities and changes to reporting systems within Police Scotland.

What we are doing

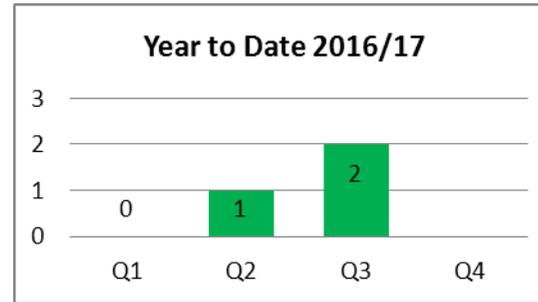
- The LALO is organising training for RSLs with the aim of increasing referrals from these organisations.
- Discussions are continuing with Police Scotland with the aim of improving referral processes.

Strategic Priority 5 – Reduce the level and Impact of accidents in the home through effective partnership working

Performance Indicator – Increase the number of Fire Service fuel poverty referrals generated

Performance

| YTD | LYTD | Change % |
|-----|------|----------|
| 2 | N/A | N/A |



Source: SFRS

Where we are currently

- This is a new project and referrals have now been received.

Our Successes/Our Issues

- Training and rollout completed within the Cheviot locality.
- 2 successful referrals to date.

What we are doing

- The Community Action Team within Safer Communities makes referrals when needs are identified.
- The respective fire stations within the locality continue to provide fuel poverty information and signpost clients to Heat Energy Scotland.

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